ONLINE DECLARATION OF ASSETS SYSTEM(ODAS)

Chapter One
GENERAL INFORMATION

OFFICE OF THE OMBUDSMAN

ONLINE DECLARATION OF ASSETS SYSTEM TO THE OFFICE OF THE OMBUDSMAN

I. INTRODUCTION & SYSTEM OVERVIEW

The office of the ombudsman has implemented an application, hereinafter referred to as "Online Declaration of Assets". This application is a self-service tool that allows declarers (people stipulated by the law) to declare their assets via internet.

This user's guide contains features, functions, and step-by-step instructions on how to use this system. This user's guide will enable you to:

- Create your account declaration of Assets
- Login to the application and fill in your identification
- Launch a declaration of assets
- Change your password ,reset the password in case you have forgotten the existing password
- Request a forgotten password and request for second declaration
- **User manual**

Version Issue: Version 1.0
Last Update: July 14, 2010

- Scope

  Online Declaration of Assets System will be used primarily to allow the concerned citizens to declare their assets from anywhere on the world without having to move to the Office of the Ombudsman.

  Secondly, the System will be used to retrieve various declaration reports. It will be used to manage the declared assets information, providing automatic emails notification to declarers hence saving the time and money for the declarers and the Office of the Ombudsman. The system can be updated later in case needed.

  After successful implementation of the Online Declaration of Assets System, the office of the ombudsman and declarers will achieve the following benefits:
  - Faster Declaration of Assets and reporting process
  - Avoid typing errors which might occur when hiring data entry staff
  - Improved monitoring of declarers
  - Saving time and money for declarers as well as for the office of the ombudsman

II. SYSTEM SUMMARY

Browser specifications

A browser is a program that allows you to access pages on the World Wide Web. The portal and web administration applications were developed to specifically take advantage of features available within internet explorer 6.0 or higher. Other browsers, such as FireFox and Netscape, are supported by this system.

OFFICE OF THE OMBUDSMAN

AMABWIRIZA YO KUZUZA INYANDIKO

GUIDELINES OF FILLING THE DECLARATION OF ASSETS

OFFICE OF THE OMBUDSMAN

1. **Mbere yo kuzuza iyi nyandiko banza, usome witonze ibiyikubiyemo, utange ibisobanuro byuzuye;**

   Before filling this declaration of assets, read carefully its contents and give appropriate answers;

2. **Niba ufite imitungo yo mu Rwanda gusa ube ariho wuzuza nurangiza ushyire umukono wawe ahabugenewe,**
   niba kandi ufite imitungo yo mu mahanga gusa ube ariho wuzuza nurangiza ushyire umukono wawe ahabugenewe,
   niba ufite imitungo yo mu Rwanda no mu mahanga urahuzuza hombi ushyire umukono wawe
   ku rupapuro rwa nyuma ahari imitungo yo mu mahanga;

   If you only have assets located in Rwanda, you are requested to fill that part only and sign your name where provided,
   If you only have assets located abroad, you are requested to fill that part only and sign your name where provided
   If you have assets located in Rwanda and abroad, you are requested to fill two parts and sign your name on last page.

3. **Imitungo udafitiye agaciro (impano itari iy'amafaranga, amatungo yavutse ku yandi….) ugereranya agaciro kabyo;**

Estimate the assets that you do not have their value (for exemple gifts that are not monetary or even livestock that were Produced by others that owned)

4. **Iyo uwo mwashakanye yujuje aka gatabo, ntibikubuza nawe kukuzuza iyo uri mu bo itegeko rigena**.

   When your spouse has filled this declaration of assets, you too must fill it as long as you are among the concerned officials that the law obliges to do so.

5. **Iyi nyandiko igomba kuba yageze ku Rwego rw'Umuvunyi bitarenze itariki ya 30 Kamena**.

   This declaration of assets must be submitted to the Office of the Ombudsman not later than June 30th.

A.Conditions:

1. Being a declarer as stipulated by the law

2. Having provided officially your correct identification including your private email to the Office of the Ombudsman (send them to ombudsinfo@ombudsman.gov.rw)

HOW TO GO ABOUT IT:

Starting the application

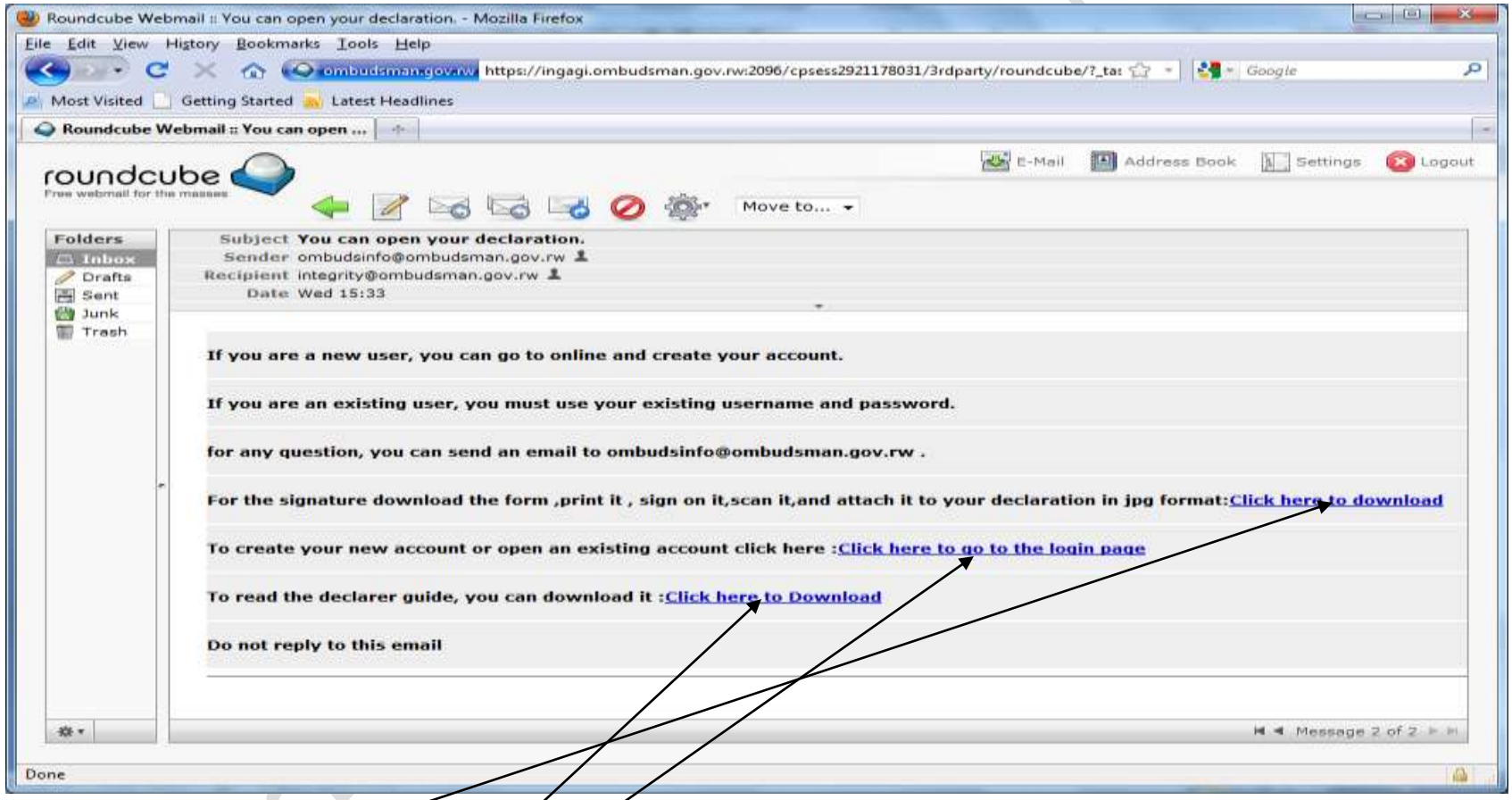
To start and login to the application, follow the subsequent steps:

Step 1: provide your identification and private email to the Office of the ombudsman (this is done officially by the institutions)

Step 2: Open the email that you have sent to the Office of the Ombudsman to be used to communicate with the System for Declaration of Assets Activity

You will get a message like the following message

OFFICE OF THE OMBUDSMAN


Roundcube Webmail :: You can open your declaration. - Mozilla Firefox
File Edit View History Bookmarks Tools Help
ombudsman.gov.rw https://ingagi.ombudsman.gov.rw:2096/cpsess2921178031/3rdparty/roundcube/?_ta
Most Visited Getting Started Latest Headlines
Roundcube Webmail :: You can open ...
roundcube
Free webmail for the masses
E-Mail Address Book Settings Logout
Move to...
Folders
Inbox
Drafts
Sent
Junk
Trash
Subject You can open your declaration.
Sender ombudsinfo@ombudsman.gov.rw
Recipient integrity@ombudsman.gov.rw
Date Wed 15:33
If you are a new user, you can go to online and create your account.
If you are an existing user, you must use your existing username and password.
for any question, you can send an email to ombudsinfo@ombudsman.gov.rw .
For the signature download the form ,print it , sign on it,scan it,and attach it to your declaration in jpg format:Click here to download
To create your new account or open an existing account click here :Click here to go to the login page
To read the declarer guide, you can download it :Click here to Download
Do not reply to this email
Message 2 of 2
Done

STEP 3: DOWNLOADING THE SIGNATURE FORM:

Click on this link: o get the signature form then Print it, sign on it, scan it in jpg format and save to your machine so that you will attach it to your declaration.

To go to Online Declaration System click here:

To download the User guide click here:

Step 4: CREATE YOUR DECLARATION ACAOUNT:

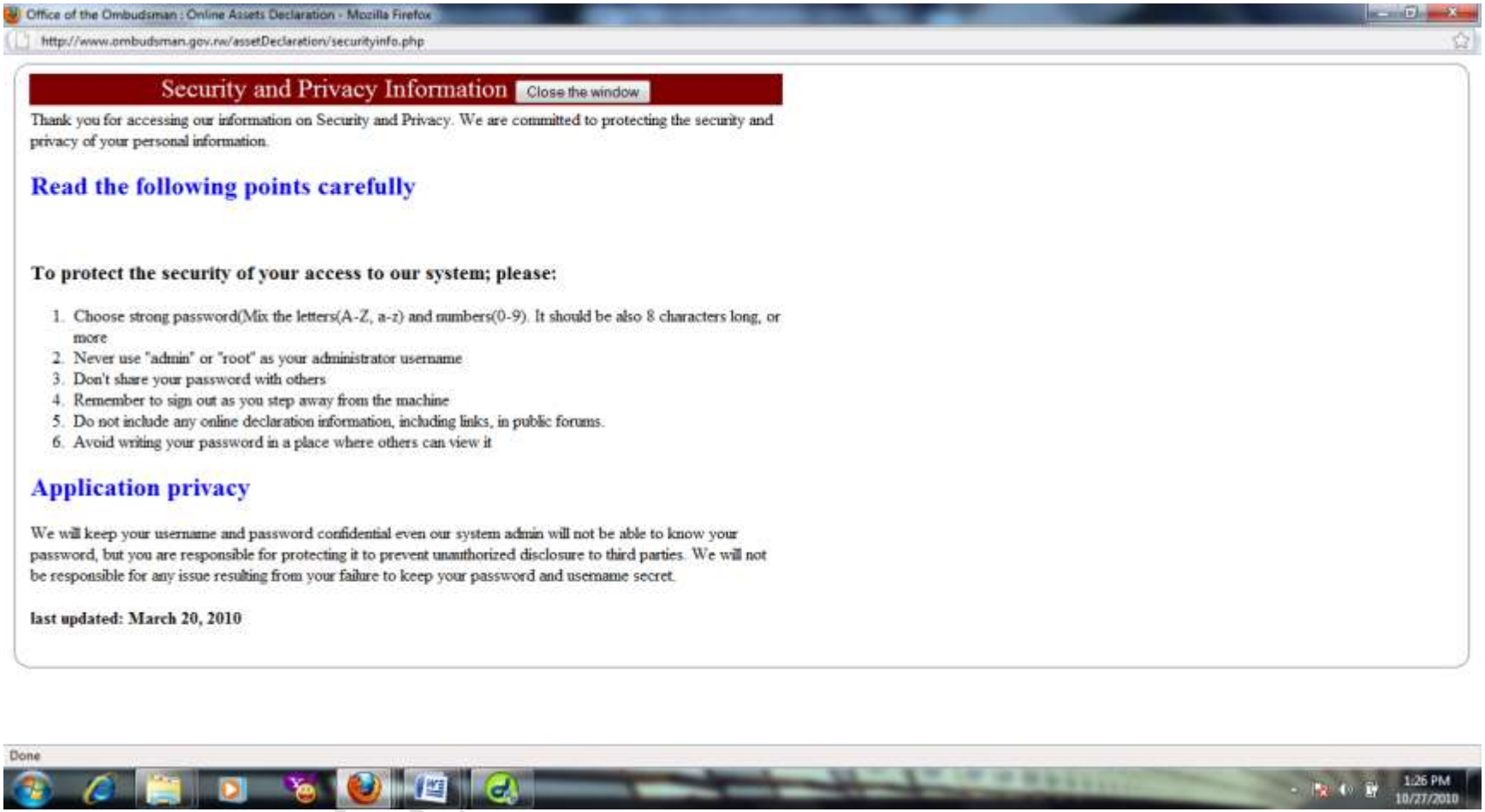
First read the security information to get proper guide lines **Click on this link**

Office of the Ombudsman : Online Assets Declaration - Mozilla Firefox
OFFICE OF THE OMBUDSMAN
OF RWANDA
Login
abayobozi bose bagaragaza imitungo
User Login
Please input your login information below to open your declaration.
User name:
Password:
Login
Request second declaration?
Forgot your Password?
Create Account
If you are new to our application and do not already have a username, please click on the button below to register for a new account.
Create Account
Security Information

to start creating your account for declaration and remember to respect the advice given in the security information and use the correct names that you sent to the Office of the Ombudsman.

and you will get the following screen

OFFICE OF THE OMBUDSMAN


Office of the Ombudsman : Online Assets Declaration - Mozilla Firefox
http://www.ombudsman.gov.rw/assetDeclaration/securityinfo.php
Security and Privacy Information
Close the window
Thank you for accessing our information on Security and Privacy. We are committed to protecting the security and privacy of your personal information.
Read the following points carefully
To protect the security of your access to our system; please:
1. Choose strong password(Mix the letters(A-Z, a-z) and numbers(0-9). It should be also 8 characters long, or more
2. Never use "admin" or "root" as your administrator username
3. Don't share your password with others
4. Remember to sign out as you step away from the machine
5. Do not include any online declaration information, including links, in public forums.
6. Avoid writing your password in a place where others can view it
Application privacy
We will keep your username and password confidential even our system admin will not be able to know your password, but you are responsible for protecting it to prevent unauthorized disclosure to third parties. We will not be responsible for any issue resulting from your failure to keep your password and username secret.
last updated: March 20, 2010
Done
1:26 PM
10/27/2010

OFFICE

After you have read and understood the Security Information, ***Click here to create your Account***

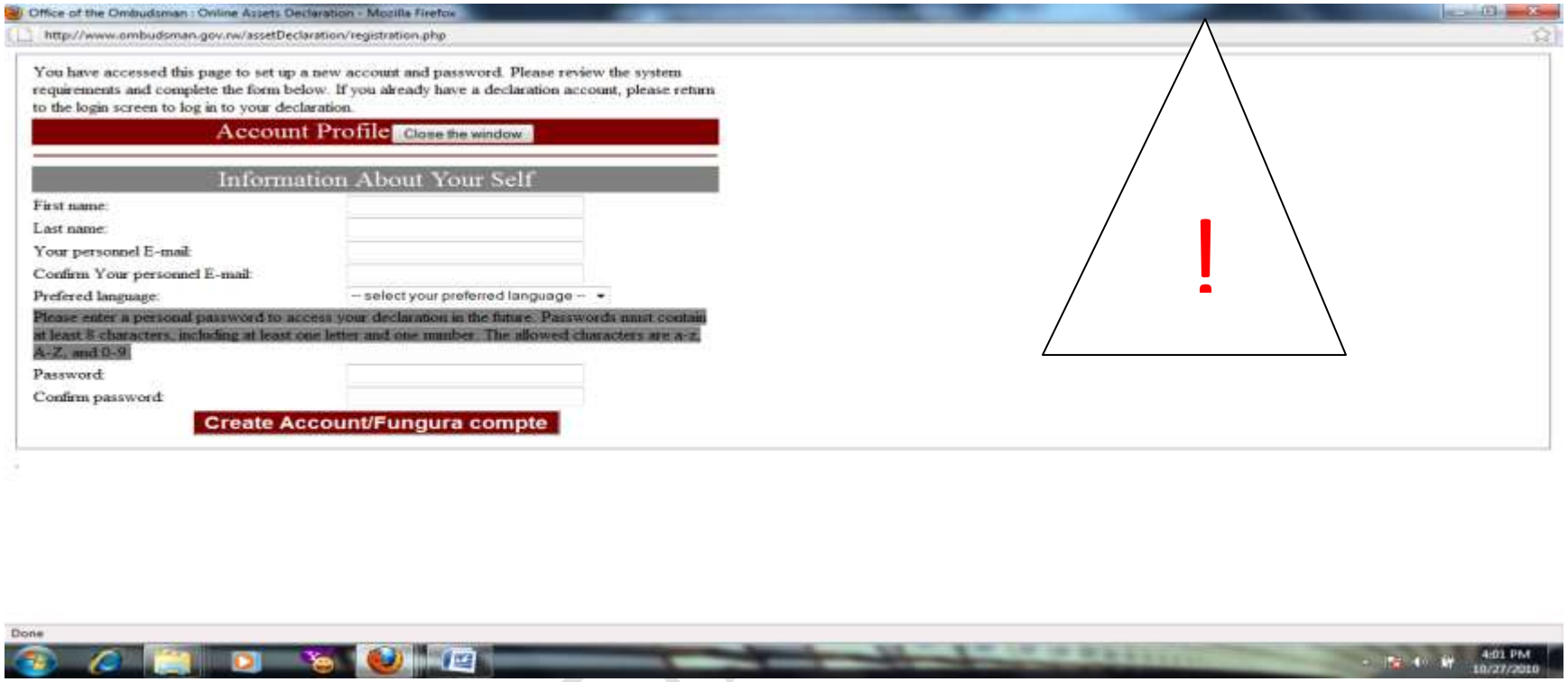
Office of the Ombudsman : Online Assets Declaration - Mozilla Firefox
OFFICE OF THE OMBUDSMAN
OF RWANDA
Login
abayobozi bose bagaragaza imitungo
User Login
Please input your login information below to open your declaration
User name
Password
Login
Request second declaration?
Forgot your Password?
Create Account
If you are new to our application and do not already have a username, please click on the button below to register for a new account
Create Account
Security information
démarrer

NB: There is no relationship between your email account and the Declaration account and shall never be

Please respect the security information read above because it is very important to your declaration secrecy.

CREATING YOUR DECLARATION ACOUNT

You will get the following screen


Office of the Ombudsman : Online Assets Declaration - Mozilla Firefox
http://www.ombudsman.gov.rw/assetDeclaration/registration.php
You have accessed this page to set up a new account and password. Please review the system requirements and complete the form below. If you already have a declaration account, please return to the login screen to log in to your declaration.
Account Profile
Close the window
Information About Your Self
First name:
Last name:
Your personnel E-mail:
Confirm Your personnel E-mail:
Prefered language:
-- select your preferred language --
Please enter a personal password to access your declaration in the future. Passwords must contain at least 8 characters, including at least one letter and one number. The allowed characters are a-z, A-Z, and 0-9
Password:
Confirm password:
Create Account/Fungura compte
!
Done
4:01 PM
10/27/2010

-Fill in the required information

-for the language selection: please select English (the system is only operational in English)

-When creating the password use a different password from that of your e mail for security reasons

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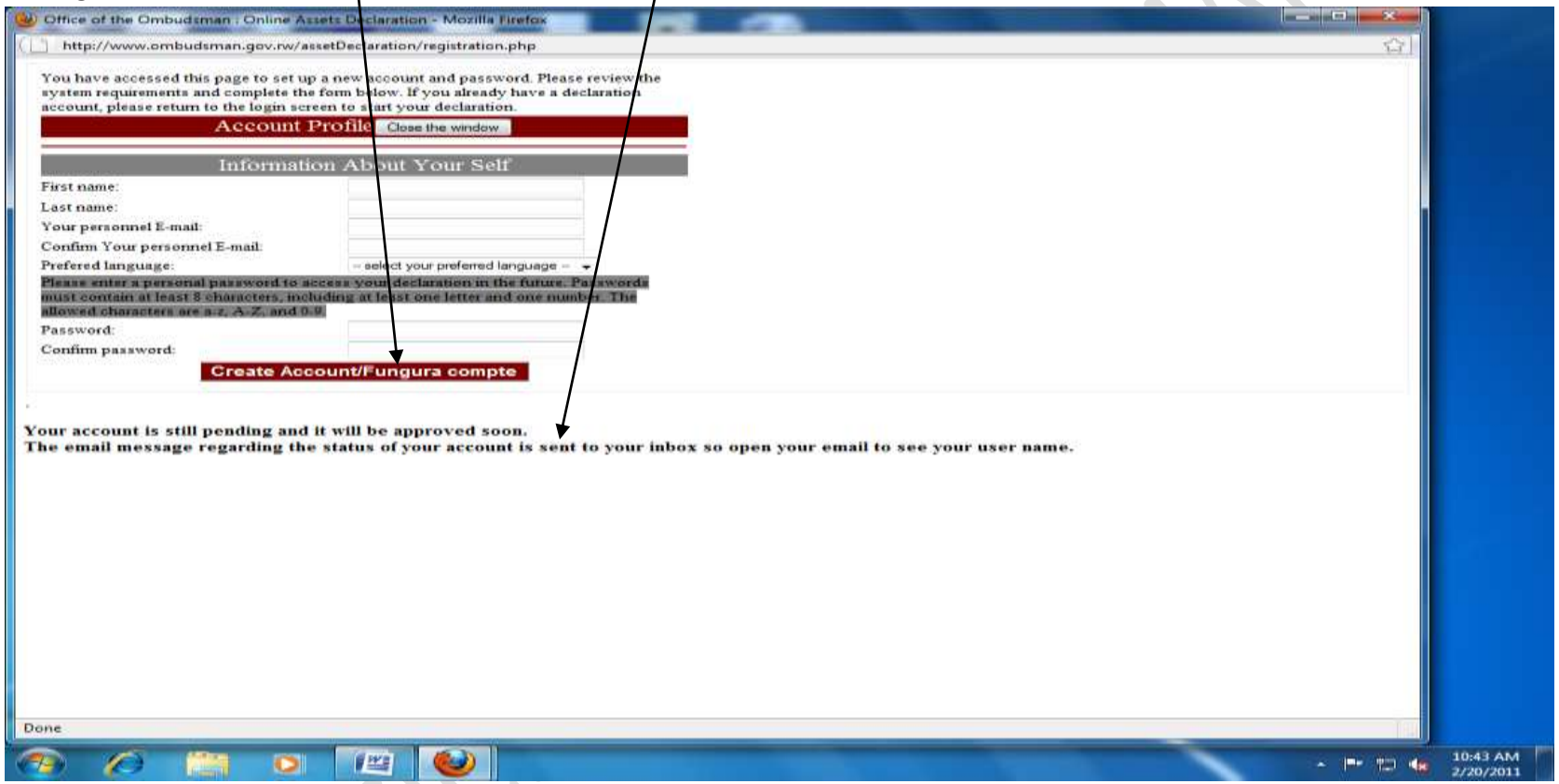
-Click on "Create account/Fungura Compte"

If the account is successfully created you get the following message:

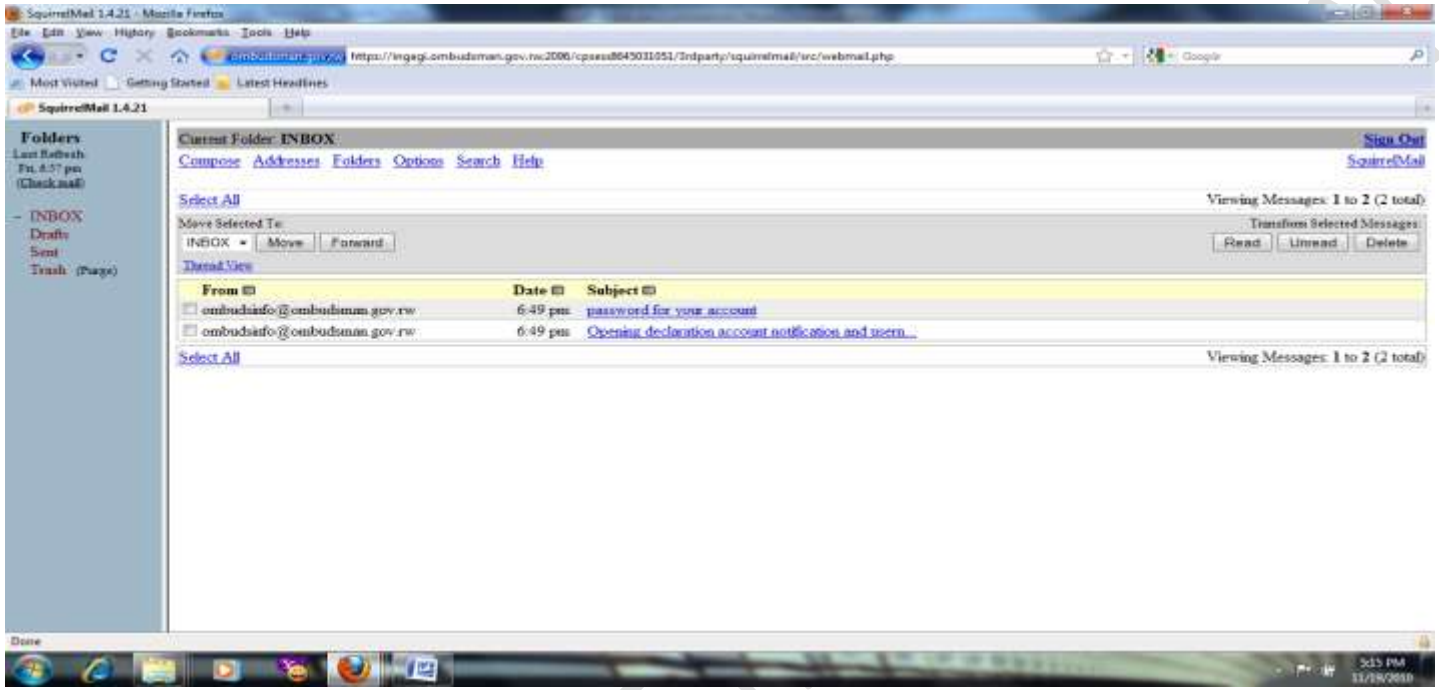

Office of the Ombudsman : Online Assets Declaration - Mozilla Firefox
http://www.ombudsman.gov.rw/assetDeclaration/registration.php
You have accessed this page to set up a new account and password. Please review the system requirements and complete the form below. If you already have a declaration account, please return to the login screen to start your declaration.
Account Profile
Close the window
Information About Your Self
First name:
Last name:
Your personnel E-mail:
Confirm Your personnel E-mail:
Prefered language:
-- select your preferred language --
Please enter a personal password to access your declaration in the future. Passwords must contain at least 8 characters, including at least one letter and one number. The allowed characters are a-z, A-Z, and 0-9.
Password:
Confirm password:
Create Account/Fungura compte
Your account is still pending and it will be approved soon.
The email message regarding the status of your account is sent to your inbox so open your email to see your user name.
Done
10:43 AM
2/20/2011

In case you do not get the above message it means there has been an error and the account is not created.

So you must repeat the operation

→<u>Open again your Email</u> as the message says

You will find two messages like this:



Both mails are from ombudsinfo@ombudsman.gov.rw

The first email has the Subject as: Opening declaration account notification and username, so it gives you the user name that you will be using to login.

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SquirrelMail 1.4.21 - Mozilla Firefox
File Edit View History Bookmarks Tools Help
https://ingagi.ombudsman.gov.rw:2096/cpsess5249266736/3rdparty/squirrelmail/src/webmail.php
Most Visited Getting Started Latest Headlines
SquirrelMail 1.4.21
Folders
Last Refresh: Sun, 9:22 pm (Check mail)
INBOX (9)
Drafts
Sent
Trash (Purge)
Junk
Current Folder: INBOX
Sign Out
Compose Addresses Folders Options Search Help
SquirrelMail
Message List | Unread | Delete
Previous | Next
Forward | Forward as Attachment | Reply | Reply All
Subject: Opening declaration account notification and username
From: ombudsinfo@ombudsman.gov.rw
Date: Sun, January 9, 2011 9:30 pm
To: ict@ombudsman.gov.rw
Priority: Normal
Options: View Full Header | View Printable Version | Download this as a file
Dear Muyobori callixte, Your request has been received. Your username is callixte307 You can keep this message for you as long as your email is private email and none else can access it. If your email is not 100% private email, your account can be misused by other people Thank you for using online system.Please, Do not reply to this email.
Done
8:31 PM
1/9/2011

NB: This username cannot be changed and you must memorize it.

For security reasons you are advised to delete message containing the password because you already know it.

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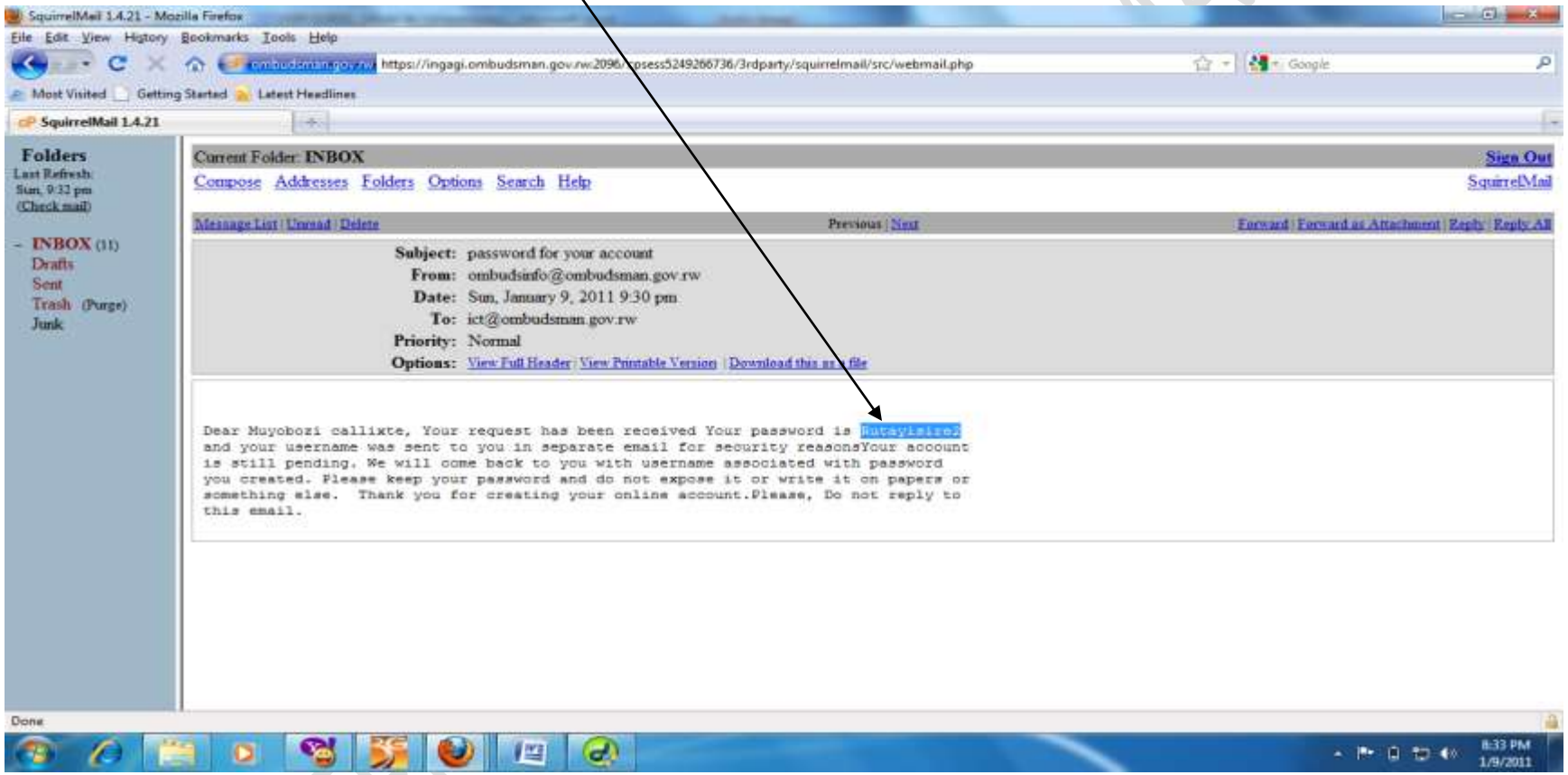
The second Email has the subject as: password for your account

This is the password you provided and it should be your secret; however it is advised and recommended that you memorize this password and delete this email that contains your password for security reasons.


SquirrelMail 1.4.21 - Mozilla Firefox
File Edit View History Bookmarks Tools Help
https://ingagi.ombudsman.gov.rw:2096/...sess5249266736/3rdparty/squirrelmail/src/webmail.php
Most Visited Getting Started Latest Headlines
SquirrelMail 1.4.21
Folders
Last Refresh: Sun, 9:32 pm (Check mail)
INBOX (11)
Drafts
Sent
Trash (Purge)
Junk
Current Folder: INBOX
Sign Out
Compose Addresses Folders Options Search Help
SquirrelMail
Message List | Unread | Delete
Previous | Next
Forward | Forward as Attachment | Reply | Reply All
Subject: password for your account
From: ombudsinfo@ombudsman.gov.rw
Date: Sun, January 9, 2011 9:30 pm
To: ict@ombudsman.gov.rw
Priority: Normal
Options: View Full Header | View Printable Version | Download this as a file
Dear Muyobozi callixte, Your request has been received Your password is Rutayisire2
and your username was sent to you in separate email for security reasonsYour account
is still pending. We will come back to you with username associated with password
you created. Please keep your password and do not expose it or write it on papers or
something else. Thank you for creating your online account.Please, Do not reply to
this email.
Done
8:33 PM
1/9/2011

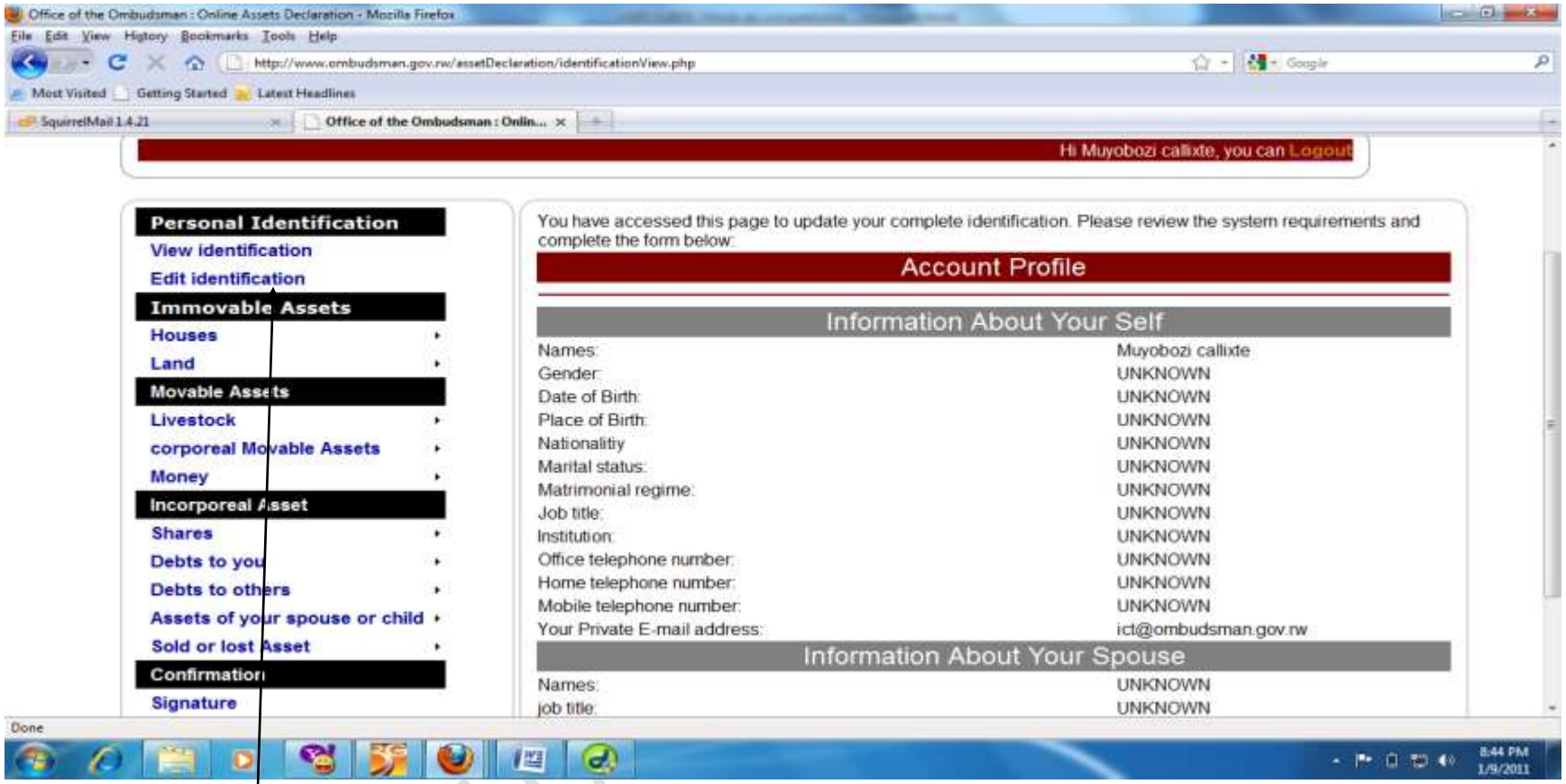
STEP 5: LOGING IN

Now that you have both username and password required to login into the system:

Office of the Ombudsman : Online Assets Declaration - Mozilla Firefox
File Edit View History Bookmarks Tools Help
http://www.ombudsman.gov.rw/assetDeclaration/index.php
Most Visited Getting Started Latest Headlines
SquirrelMail 1.4.21
Office of the Ombudsman : Onlin...
Login
User Login
Please input your login information below to open your declaration.
User name: mcalixte301
Password:
Login
Request second declaration?
Forgot your Password?
Create Account
If you are new to our application and do not already have a username, please click on the button below to register for a new account.
Create Account
Security information
Done
8:41 PM
1/9/2011

Just click on the "LOGIN BUTTON"

And get the following screen:



Click on "EDIT IDENTIFICATION "to complete your required identification

And you will get the following page:

STEP 6: FILLING YOUR IDENTIFICATION

For the information where a country is required just select from the pull down menu all the countries in the world are listed there

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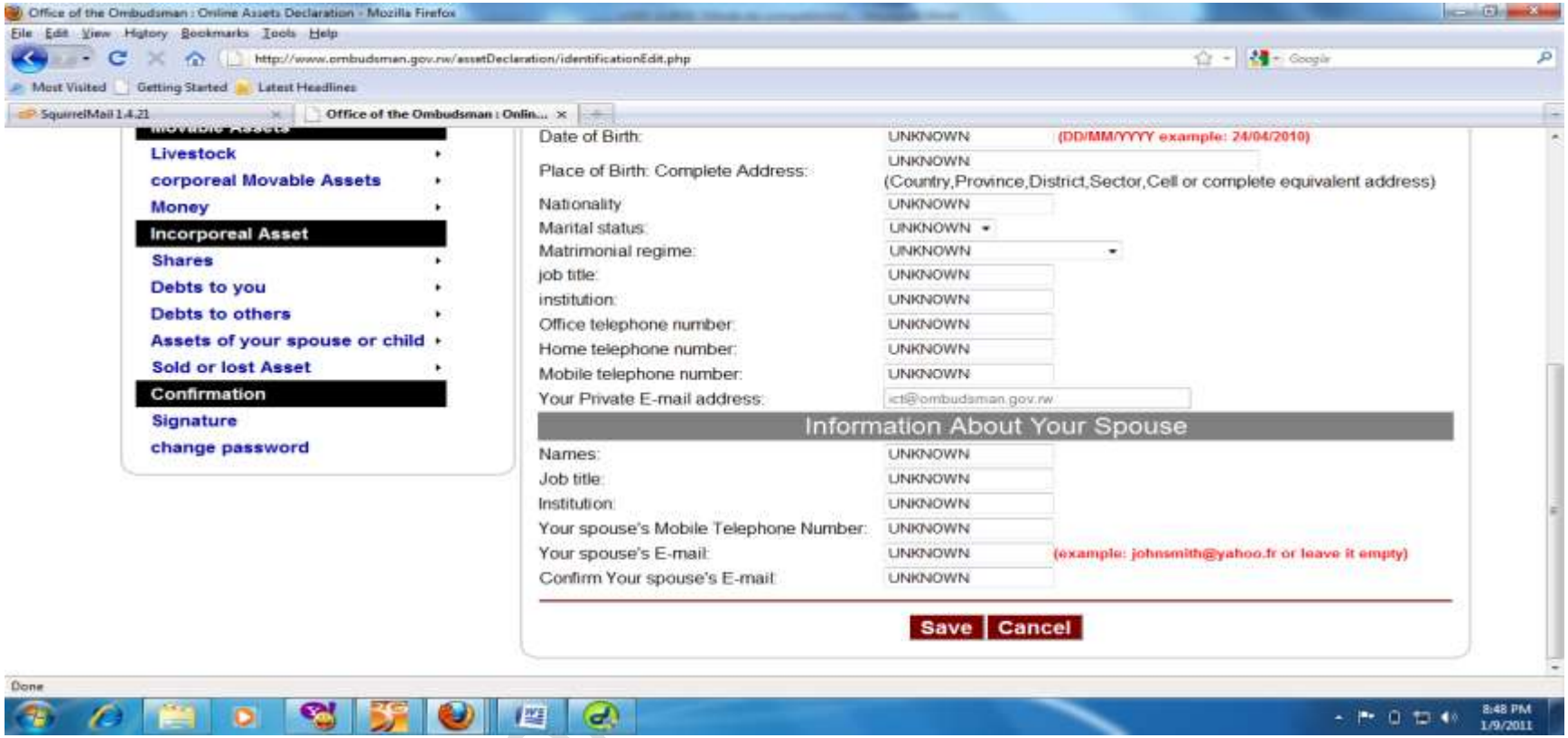

NB: Do not leave any box unfilled (empty)

For the information about your spouse give correct information .The email should be a valid email or if there is no email delete the word "UNKNOWN"and leave the box empty as it indicated above in red.

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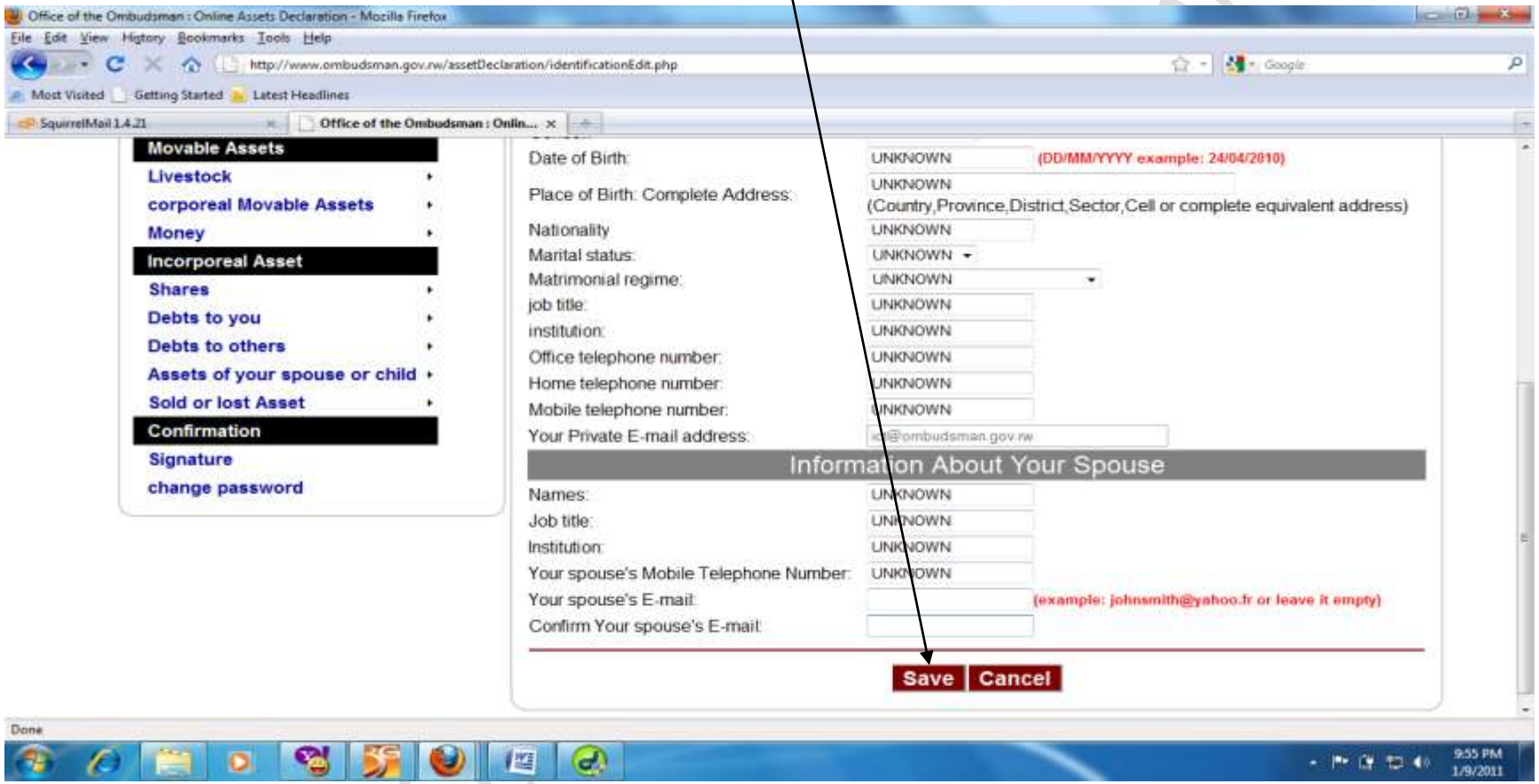
When you have completed the identification form click on the button “SAVE” to save your identification



Your identification is very important to your declaration!

Please provide the correct information!!!!!

Once you re logged in (this means you have entered your correct user name and password and click on “LOGIN “Button, you will see this page:

→ This has got two parts: 1. The Information about your self

1.The Information about your spouse

→For the Information about your self do not leave field unfilled or empty. I.e. the system default word "UNKNOWN" should not appear in this part.

→ For the Information about your spouse :

Case1: if you are married provide full and correct information most especially the email.

Case2: If you are single, divorced, Separated, widowed leave the fields: Names: UNKNOWN Job title: UNKNOWN Institution: UNKNOWN Your spouse's Mobile Telephone Number: UNKNOWN With the System default word "UNKNOWN"

Or delete "UNKNOWN "and fill in the: None applicable (N/A)

But for the email: you are obliged to delete the word "UNKNOWN" and leave it empty: Your spouse's E-mail: **(example: johnsmith@yahoo.fr or leave it empty)** Confirm your spouse's E-mail: .

Otherwise

Your identification can not be saved! **Then you have to repeat the task.**

Once you have completed filling in your identification you observe it carefully to check if it is correct by clicking on:"View Identification" and get this clear view of the Identification provided. for any doubt ,edit again.

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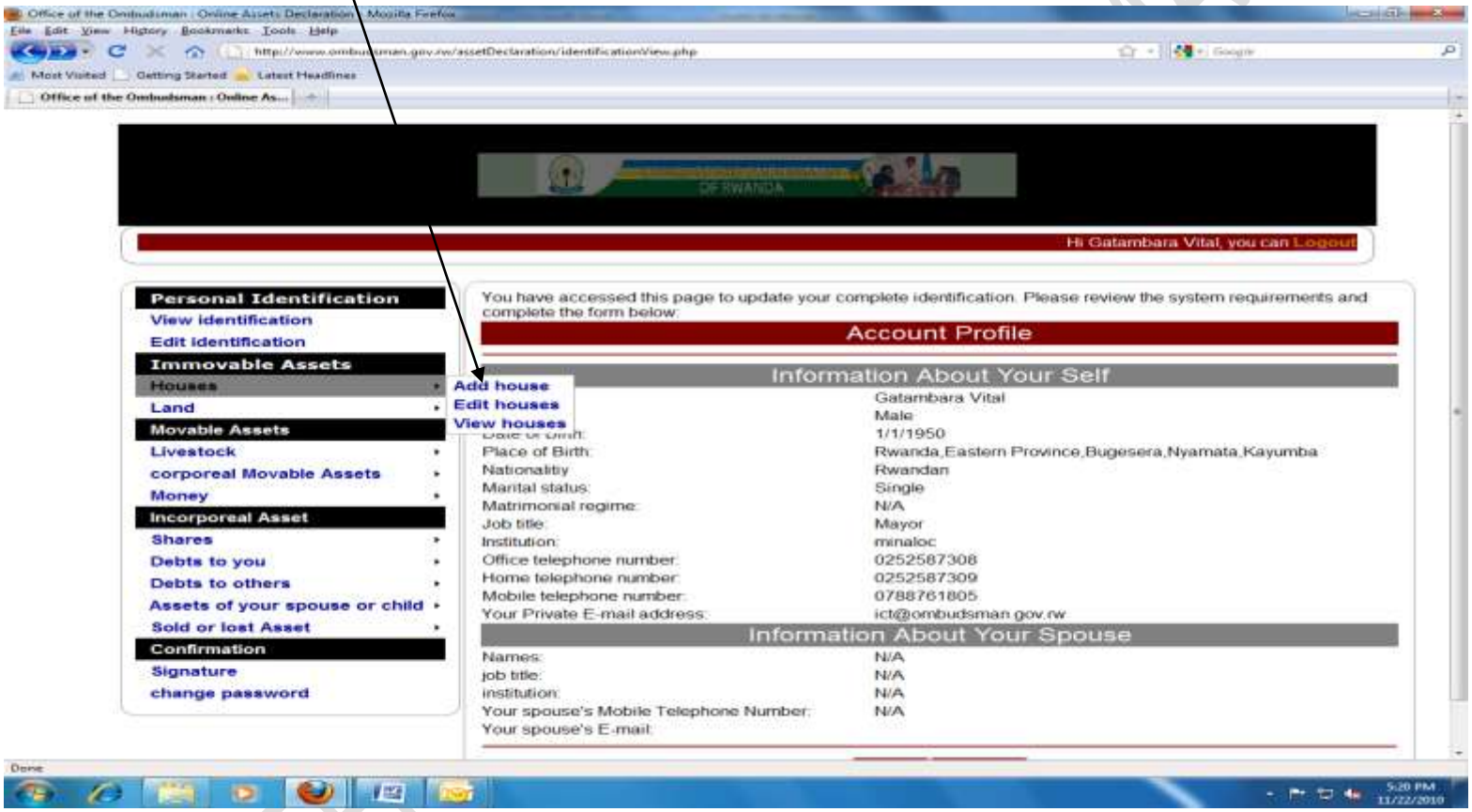
Office of the Ombudsman : Online Assets Declaration - Mozilla Firefox
http://www.ombudsman.gov.rw/assetDeclaration/identificationView.php
OFFICE OF THE OMBUDSMAN
OF RWANDA
Hi Gatambara Vital, you can Logout
Personal Identification
View identification
Edit identification
Immovable Assets
Houses
Land
Movable Assets
Livestock
corporeal Movable Assets
Money
Incorporeal Asset
Shares
Debts to you
Debts to others
Assets of your spouse or child
Sold or lost Asset
Confirmation
Signature
change password
You have accessed this page to update your complete identification. Please review the system requirements and complete the form below:
Account Profile
Information About Your Self
Names: Gatambara Vital
Gender: Male
Date of Birth: 1/1/1950
Place of Birth: Rwanda,Eastern Province,Bugesera,Nyamata,Kayumba
Nationalitiy Rwandan
Marital status: Single
Matrimonial regime: N/A
Job title: Mayor
Institution: minaloc
Office telephone number: 0252587308
Home telephone number: 0252587309
Mobile telephone number: 0788761805
Your Private E-mail address: ict@ombudsman.gov.rw
Information About Your Spouse
Names: N/A
job title: N/A
institution: N/A
Your spouse's Mobile Telephone Number: N/A
Your spouse's E-mail:
Save
Cancel
Done
7:24 PM
11/19/2010

OFFICIAL

STEP 10: REGISTERING THE ASSETS

To register a house click on" add house" and fill in the required information

These are:Houses or Land



1.The method of filling the forms is the same.

When you click on "Add house" and you will get the form like the one bellow

For the type of house : if you have got the three types ie: Residential house, Commercial house, and houses for industrial Activities.

→you can fill details for one type of house for one house

→ you can fill details for one type of house for many houses

→ you can fill details for 2 the types of house for one or many house(s) of each type

→ you can fill details for all the 3 types of house for one or many house(s) of each type

In other words you can add as many as you have

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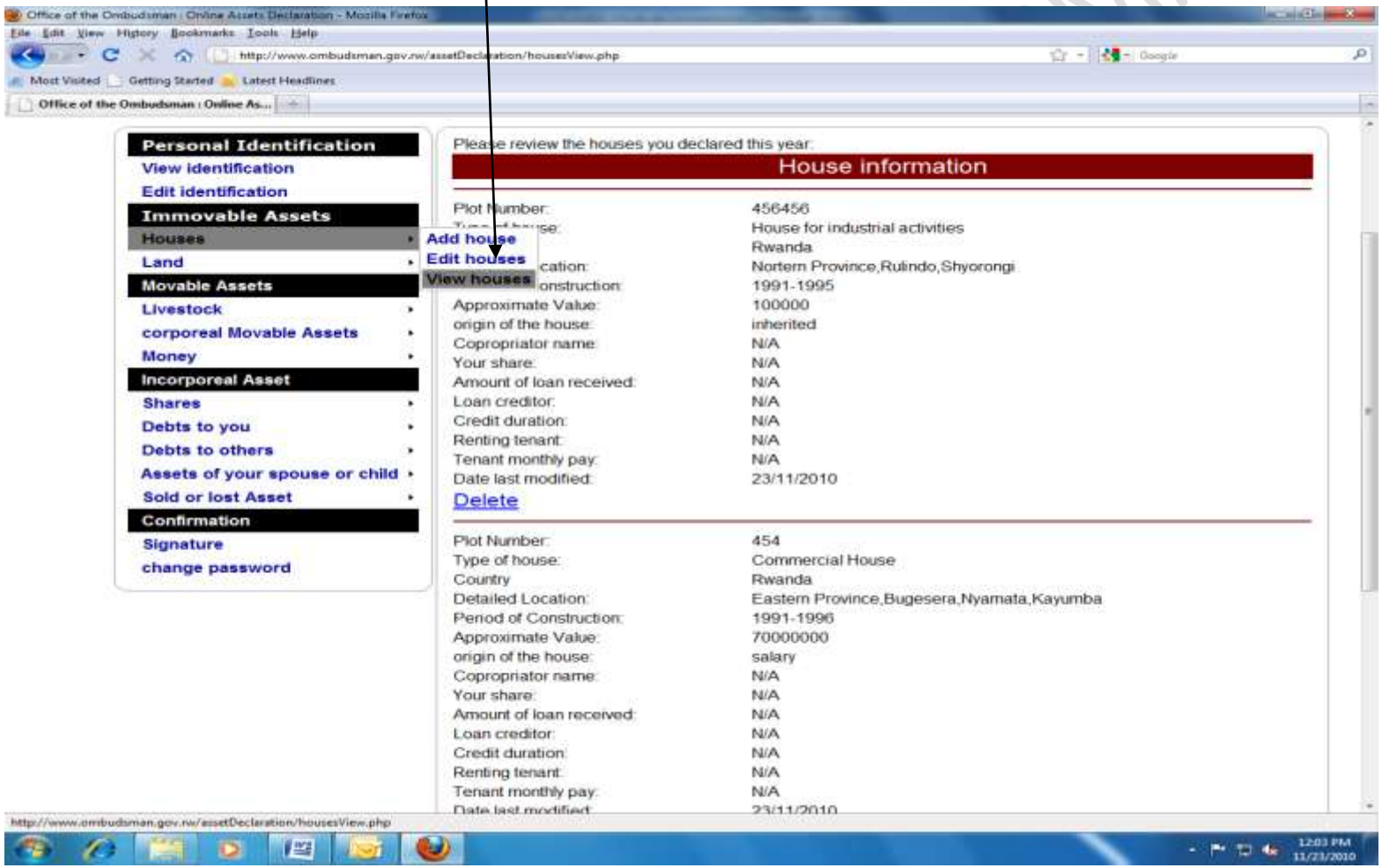
HOW TO DO IT:

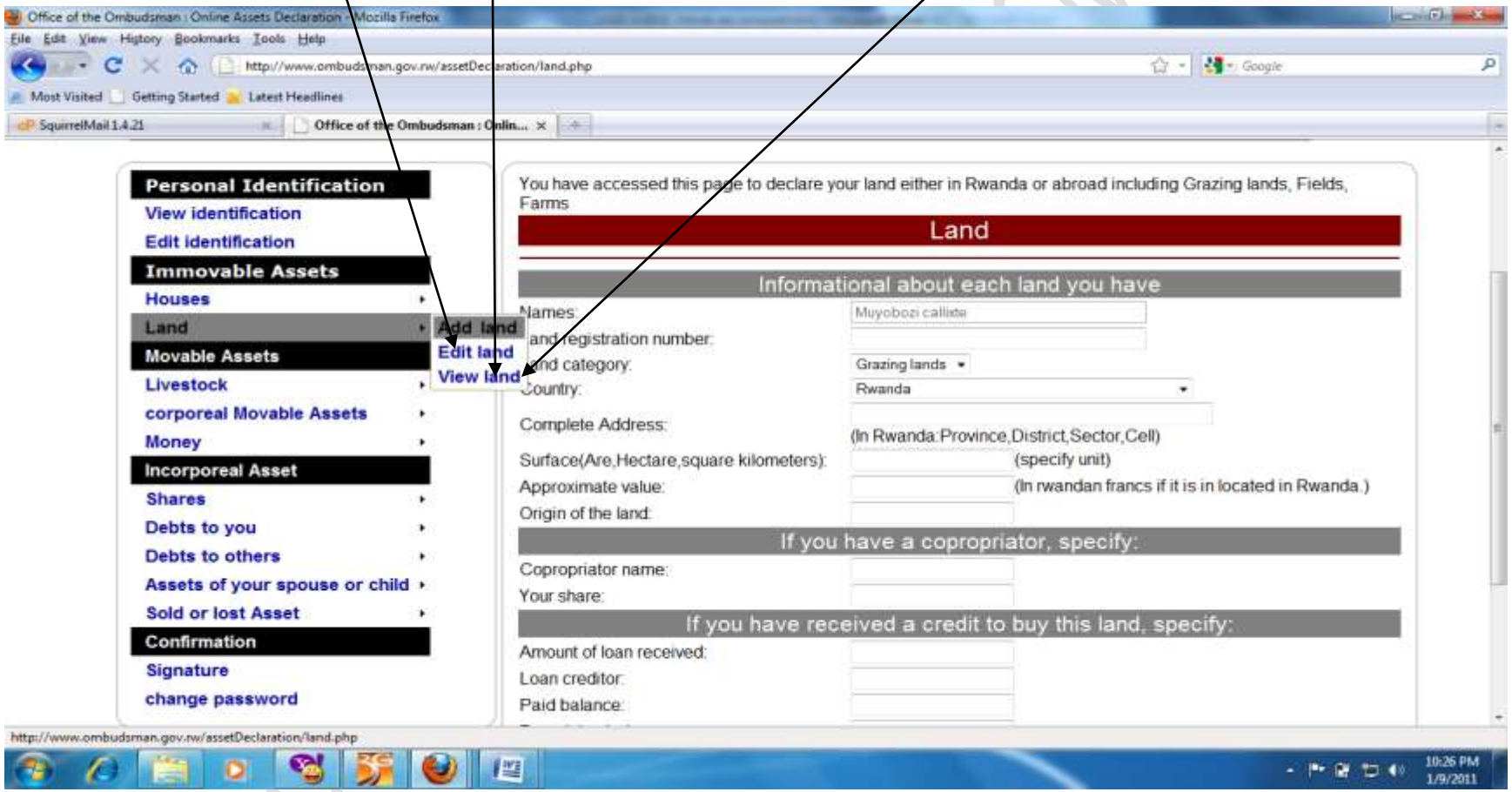
For example if you have started with residential house: provide the entire required information click on "SAVE" button and start with the other type of house ie Commercial House and then Industrial house.

To modify the information written click on"Editt House"



To register Land Click on "Add land"

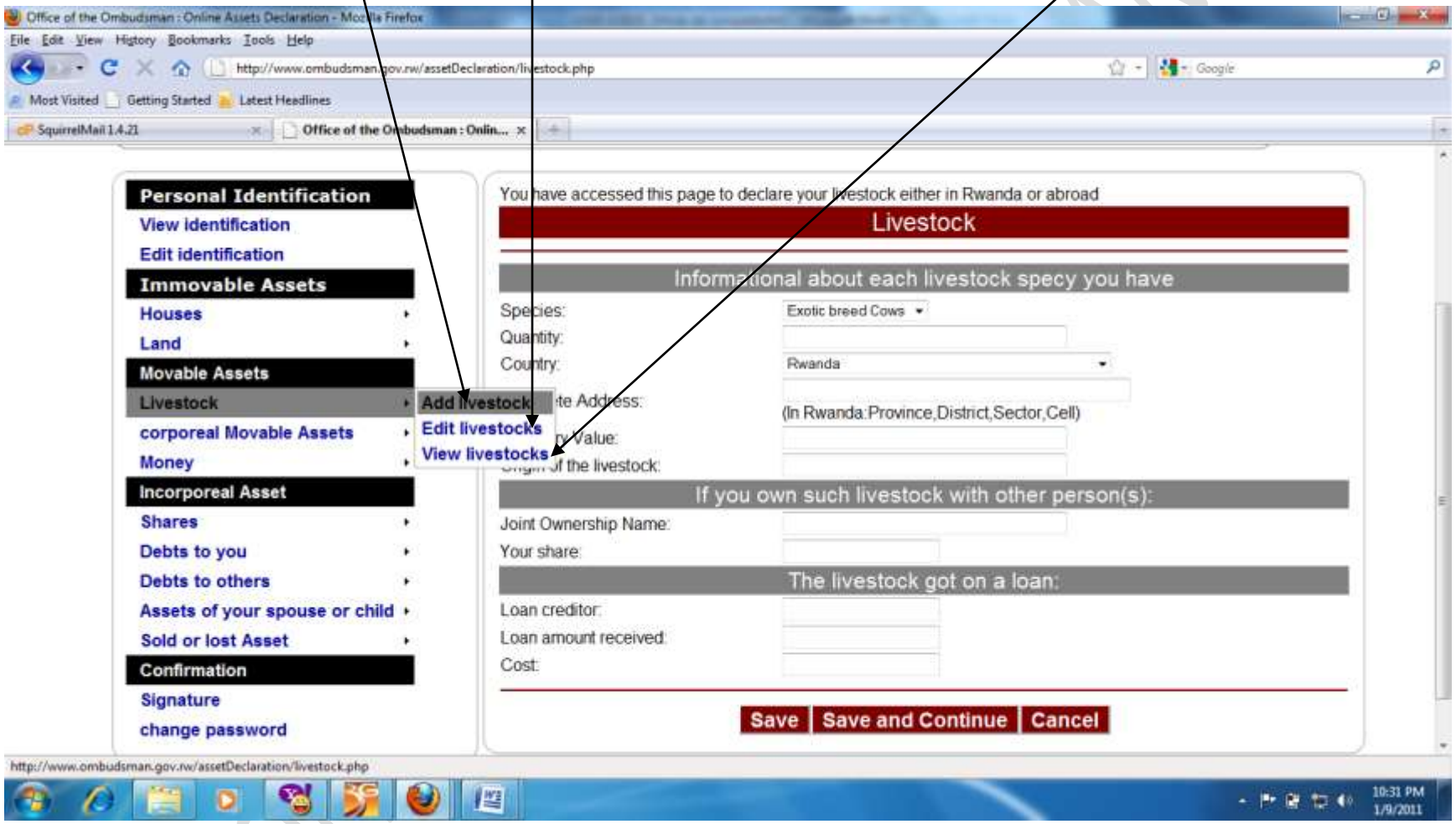
To modify the information written click on "Edit land" and To read what you have written click on "View Lan"



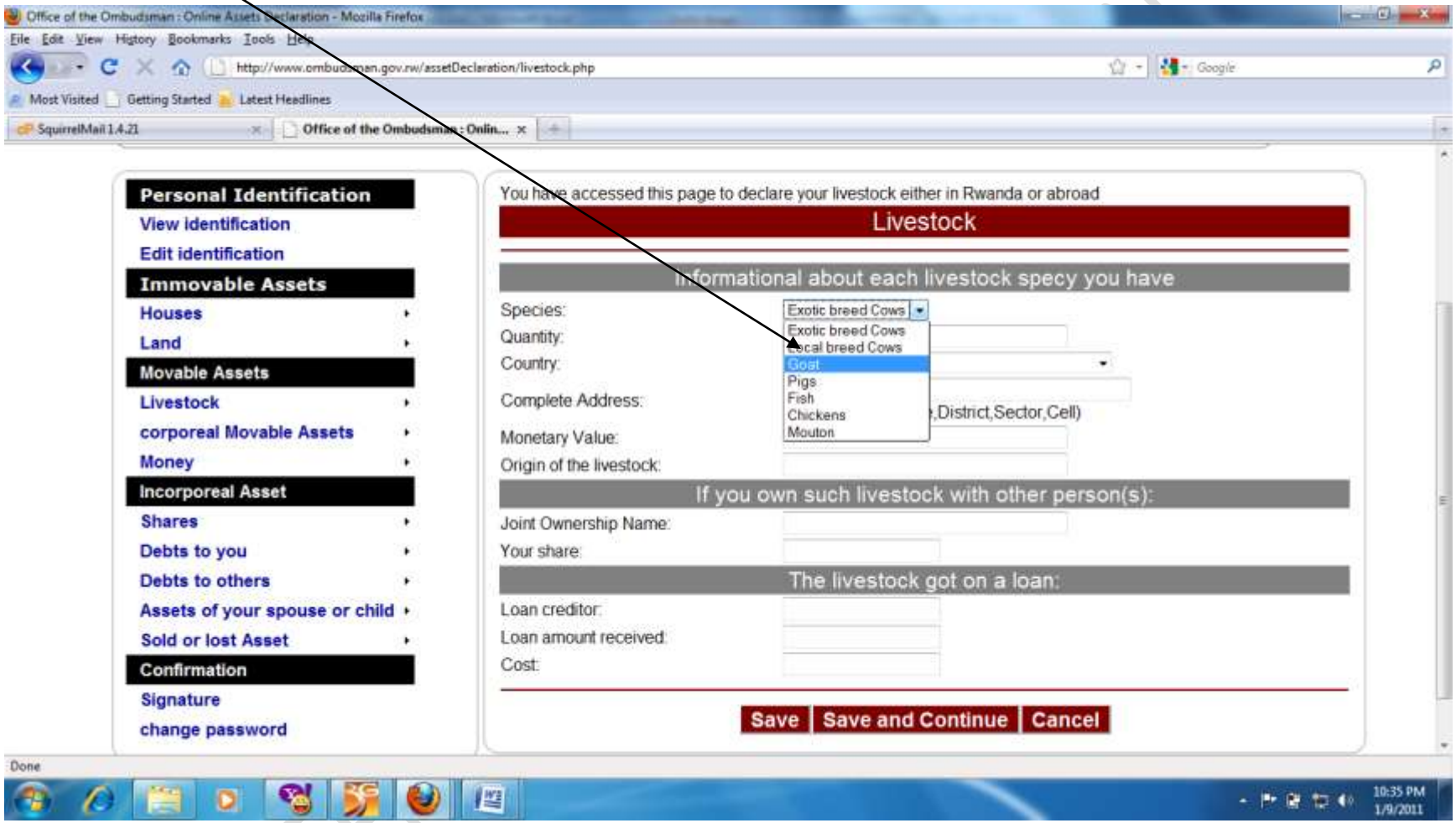
MOVABLE ASSETS

To declare livestock click on "Add livestock"button

To modify the information written click on "Edit livestock" and to see what you have declared click on"View livestock"



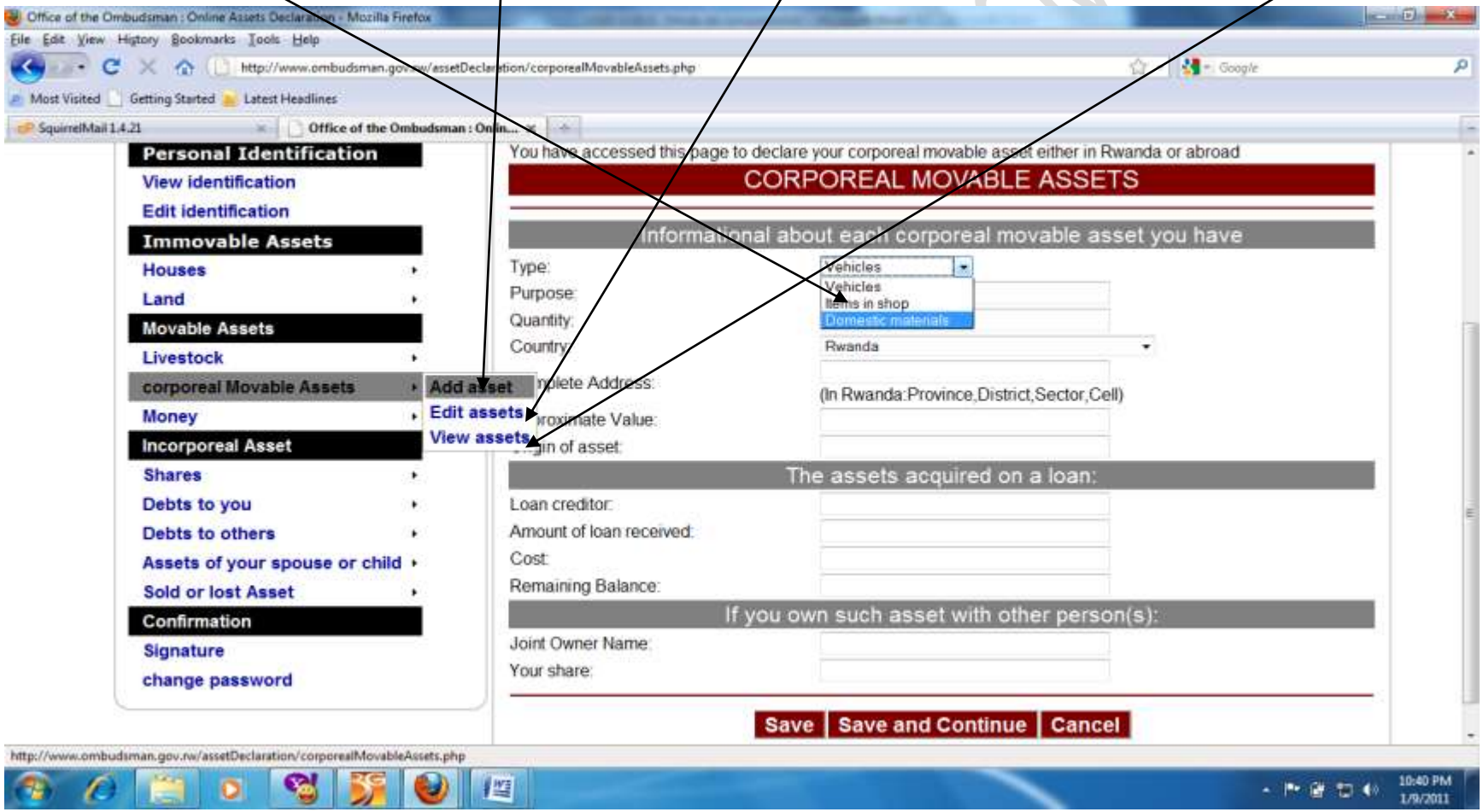
You declare as many types of livestock as you can :



To declare corporeal movable assets click on "Add asset"

To modify the information written about corporeal movable assets click on"Edit assets" and to see what you have written click on "View assets"

You can declare all these types of assets

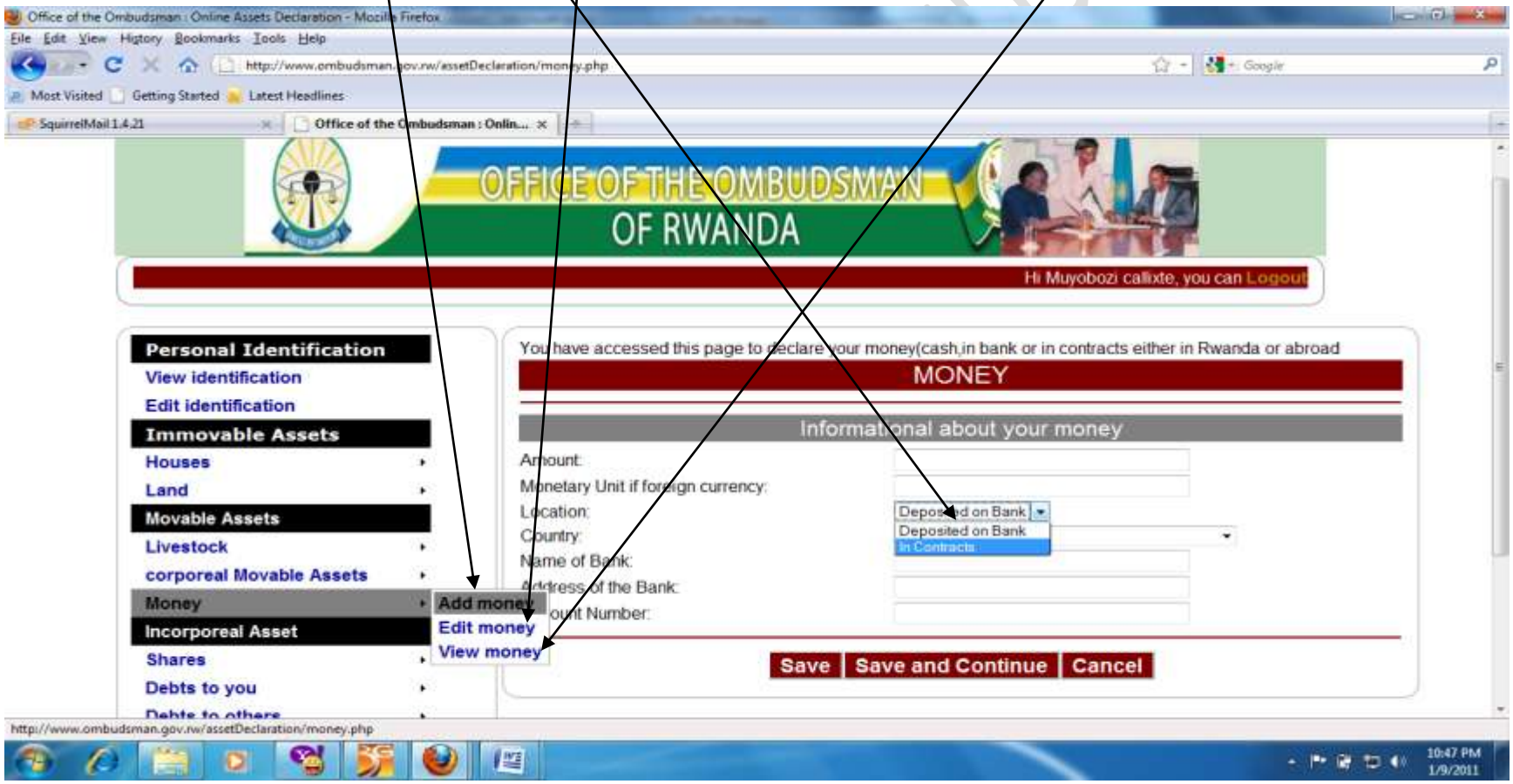


BP 6269 KIGALI, Tél (250)252 587308/09, Fax 252587182,Toll Free :199
Website www.ombudsman.gov.rw .
Email : ombudsinfo@ombudsman.gov.rw.

To declare money click on “Add money”

To modify the information about money click on”Edit money” and see what you have declared click on”View money”

The money declared here can either in the bank or in contracts and if you have both declare them by selectin one and filling in the full required information then select the second location.



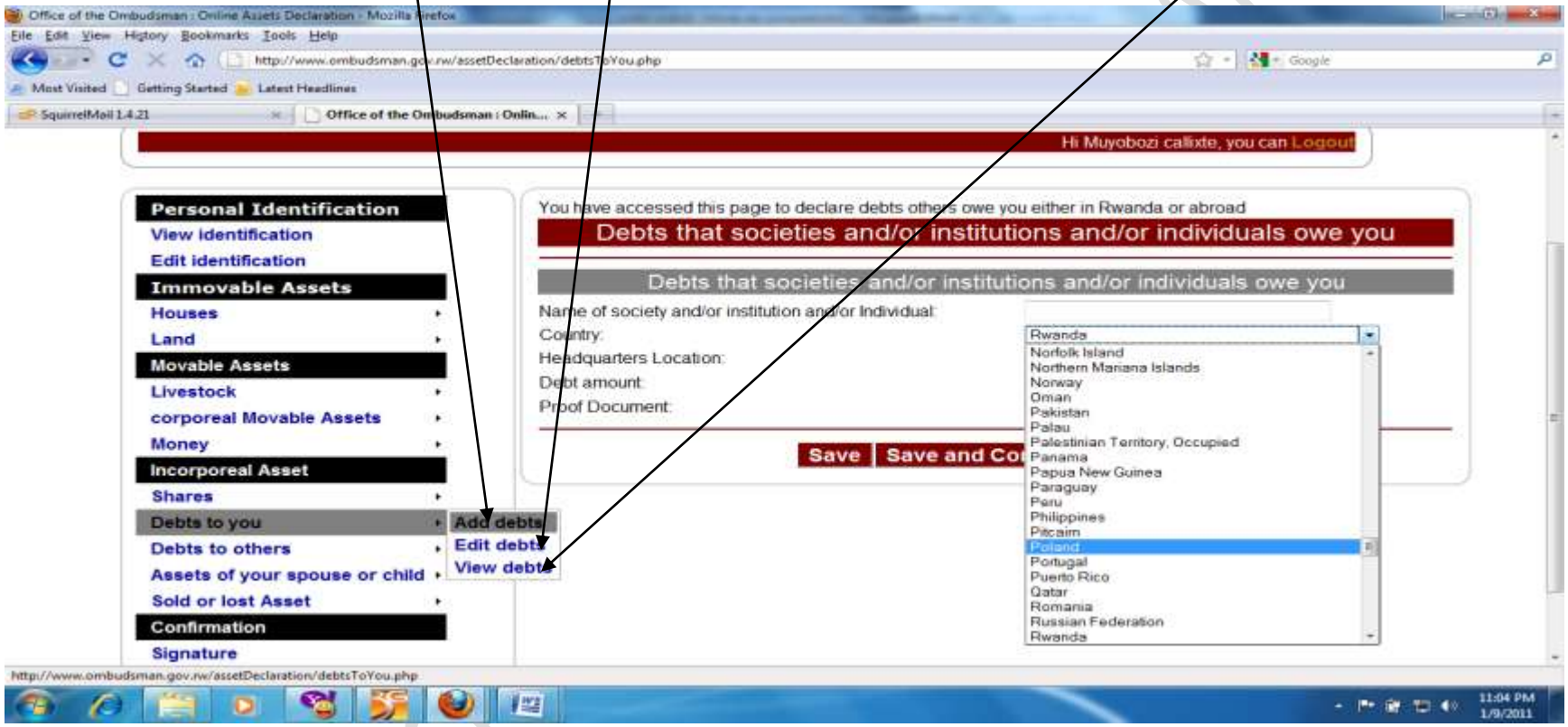
INCORPOREAL ASSETS

To declare your shares click on "Add shares"

To modify the information about shares click on "Edit shares" and to see what you have written about shares click on"View shares"

To declare debts to you click on "Add debts"

To modify the information about debts click on "Edit debts" and to see what you have declared click on"View debts"



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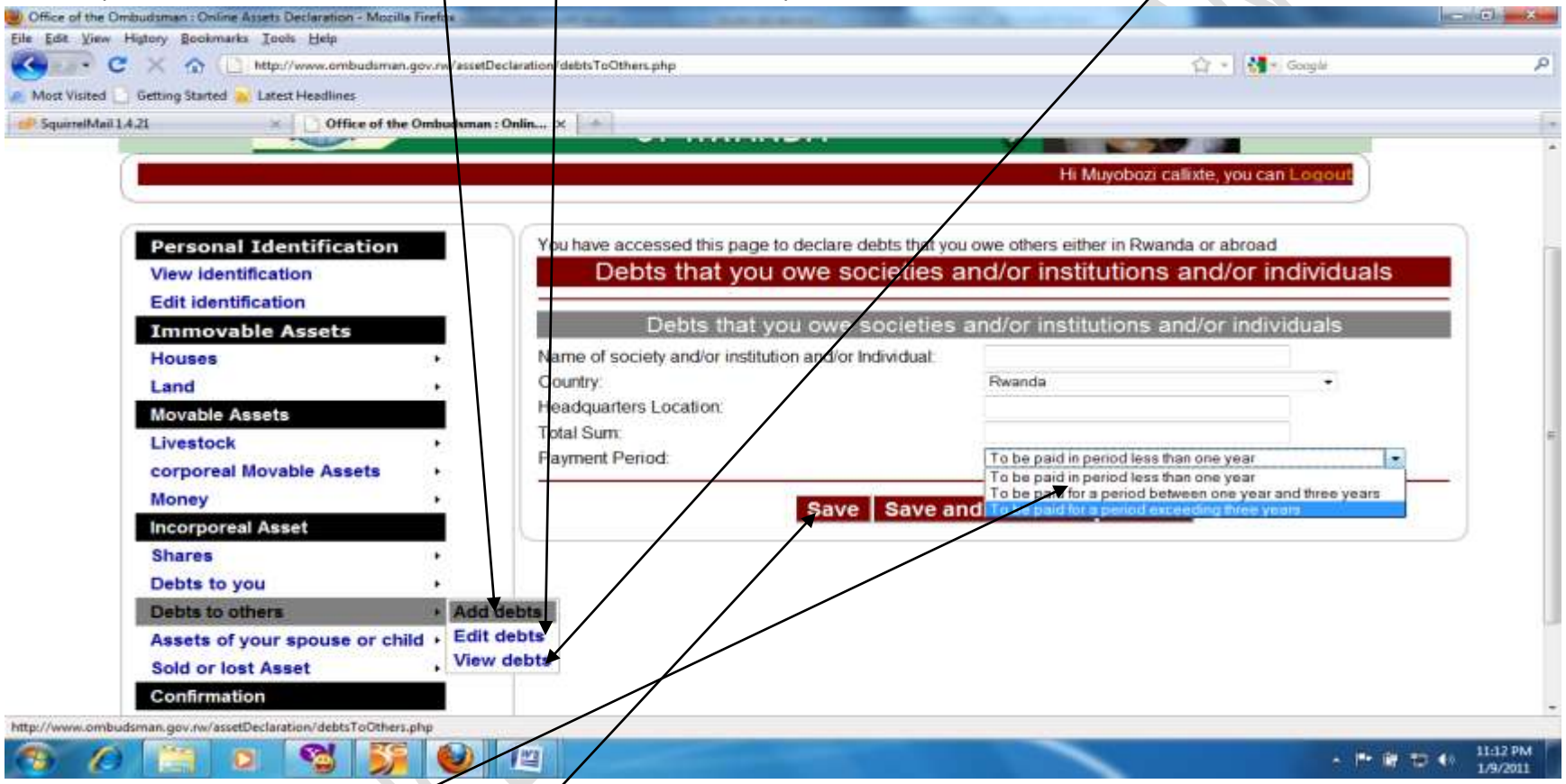
To declare debts to others click on “Add debts”

To modify declared debts to others click on”Edit debts” and to see what you have declared click on “View debts”



Remember to select the payment period and save

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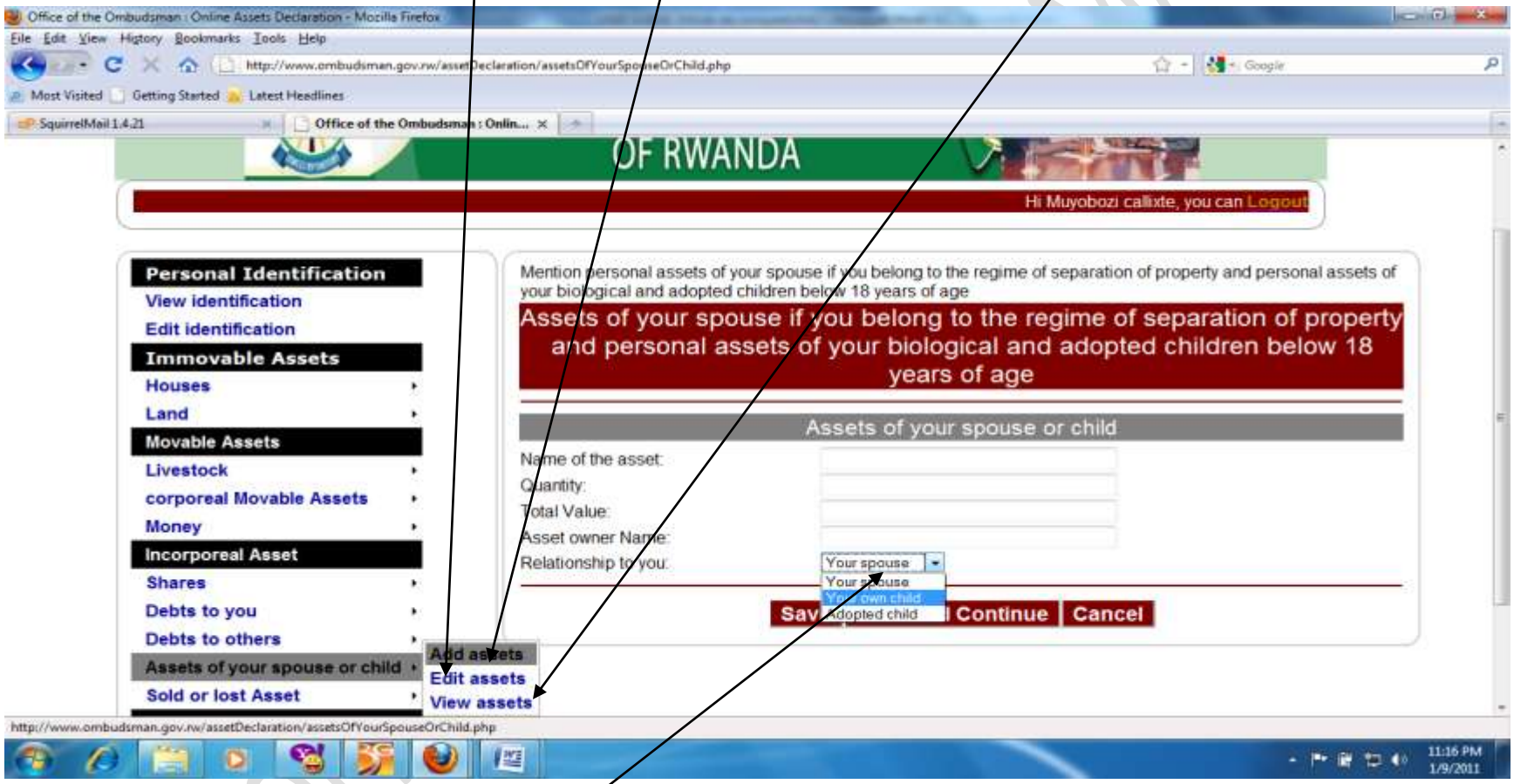
To declare the assets of your spouse or your child click on “Add assets”

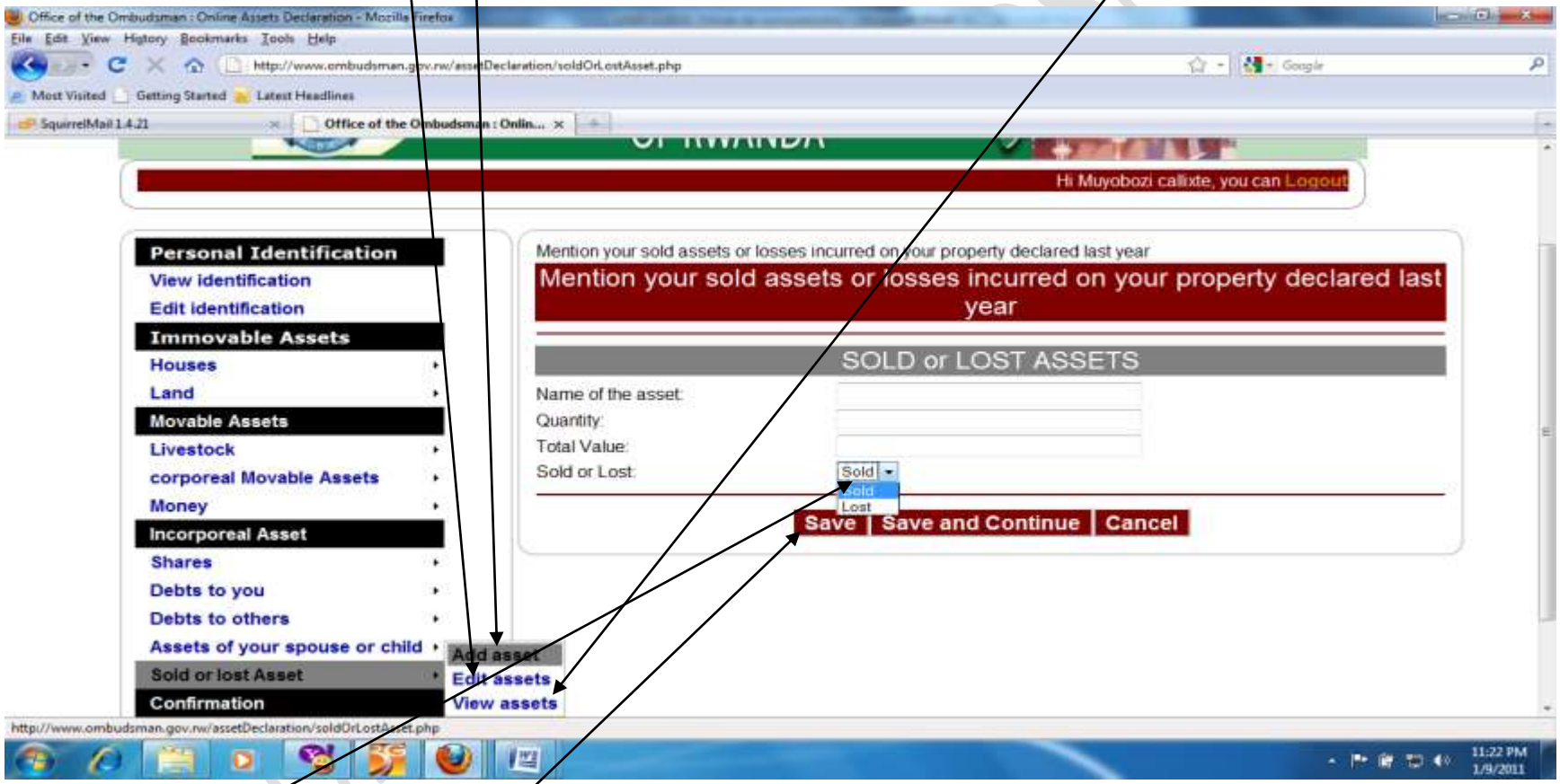
To modify the declared assets click on”Edit Assets” and to see what you have declared click on “View assets”


Office of the Ombudsman : Online Assets Declaration - Mozilla Firefox
OF RWANDA
Hi Muyobozi callixte, you can Logout
Personal Identification
View identification
Edit identification
Immovable Assets
Houses
Land
Movable Assets
Livestock
corporeal Movable Assets
Money
Incorporeal Asset
Shares
Debts to you
Debts to others
Assets of your spouse or child
Sold or lost Asset
Add assets
Edit assets
View assets
Mention personal assets of your spouse if you belong to the regime of separation of property and personal assets of your biological and adopted children below 18 years of age
Assets of your spouse if you belong to the regime of separation of property and personal assets of your biological and adopted children below 18 years of age
Assets of your spouse or child
Name of the asset:
Quantity:
Total Value:
Asset owner Name:
Relationship to you:
Your spouse
Your own child
Adopted child
Continue
Cancel

Indicate if the asset is for your spouse, your biological child or your adopted child

To declare sold or lost assets click on “Add assets”

To modify the declared assets click on”Edit asset” and to see what you have just declared click on “View Assets”

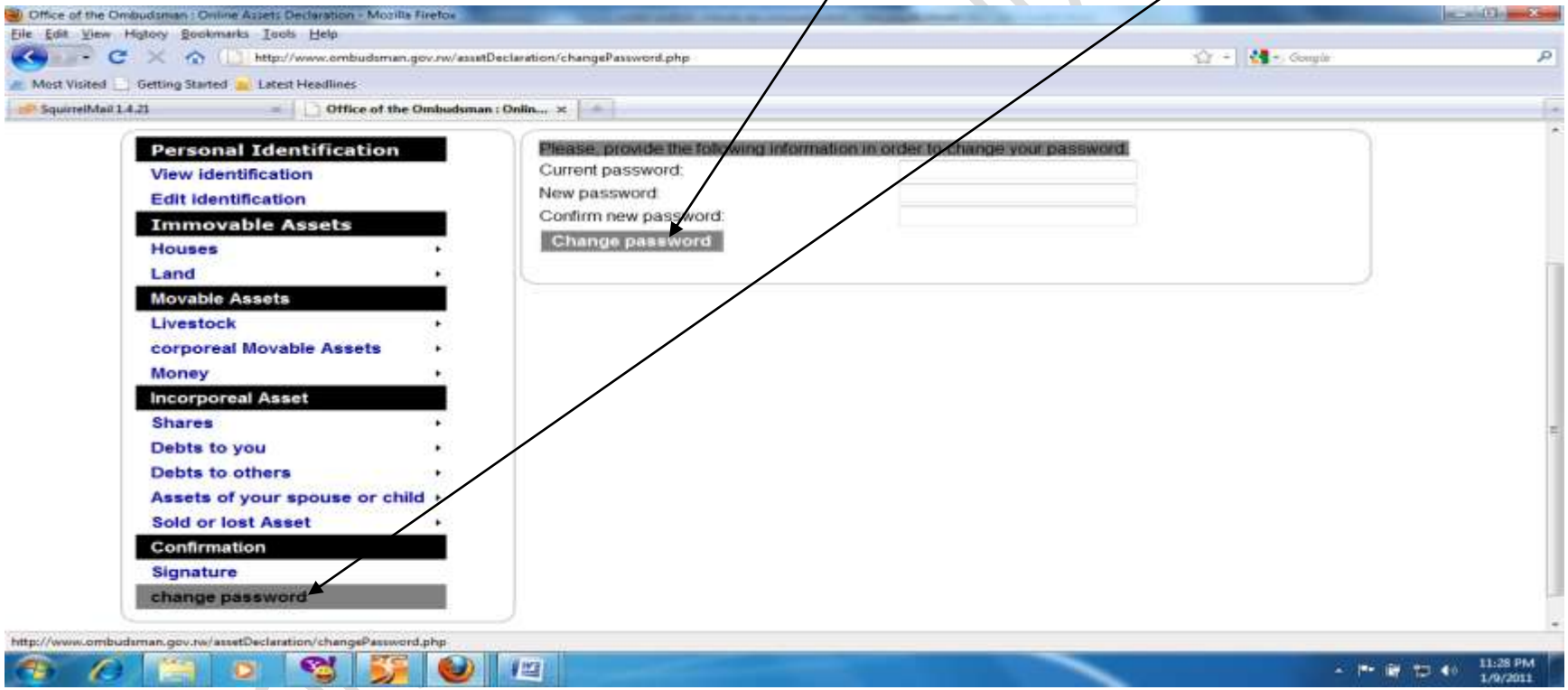


Select whether sold or lost from here then **save**

RESETTING (CHANGING) YOUR PASSWORD

If you suspect that somebody has learnt your password reset (change) it immediately by clicking on the button “Change password”

Type the current password and then a new password and click on **change password**. The new password will be immediately sent to your email



but if you forgot it, just request the system to reset it for you by clicking here

Please input your login information below to open your declaration.
User name:
Password:
Login
Request second declaration?
Forgot your Password?
Create Account
If you are new to our application and do not already have a username, please click on the button below to register for a new account.
Create Account
Security Information

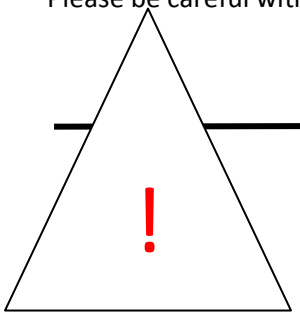
Then you will get the following form requesting you to provide the username.

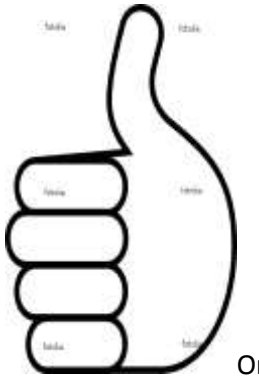
A new password will be sent to your email,so open your email immediatlly to see the new password.

Office of the Ombudsman : Online Assets Declaration - Mozilla Firefox
http://www.ombudsman.gov.rw/assetDeclaration/passwordResetRequest.php
Forgot/Reset Password
Close the window
If you have forgotten your password, please enter your username and email address and an email will be sent to you with further instructions. Please note that if your account is found, the notification message will come from account_ombudsman@ombudsman.rw. If you use a spam-blocking tool, please be sure to add this email address to your list of known/safe addresses.
Username:
send your request

Just write your user name here and click on send your request then open your email to check the new password.

Please be careful with the password of your email



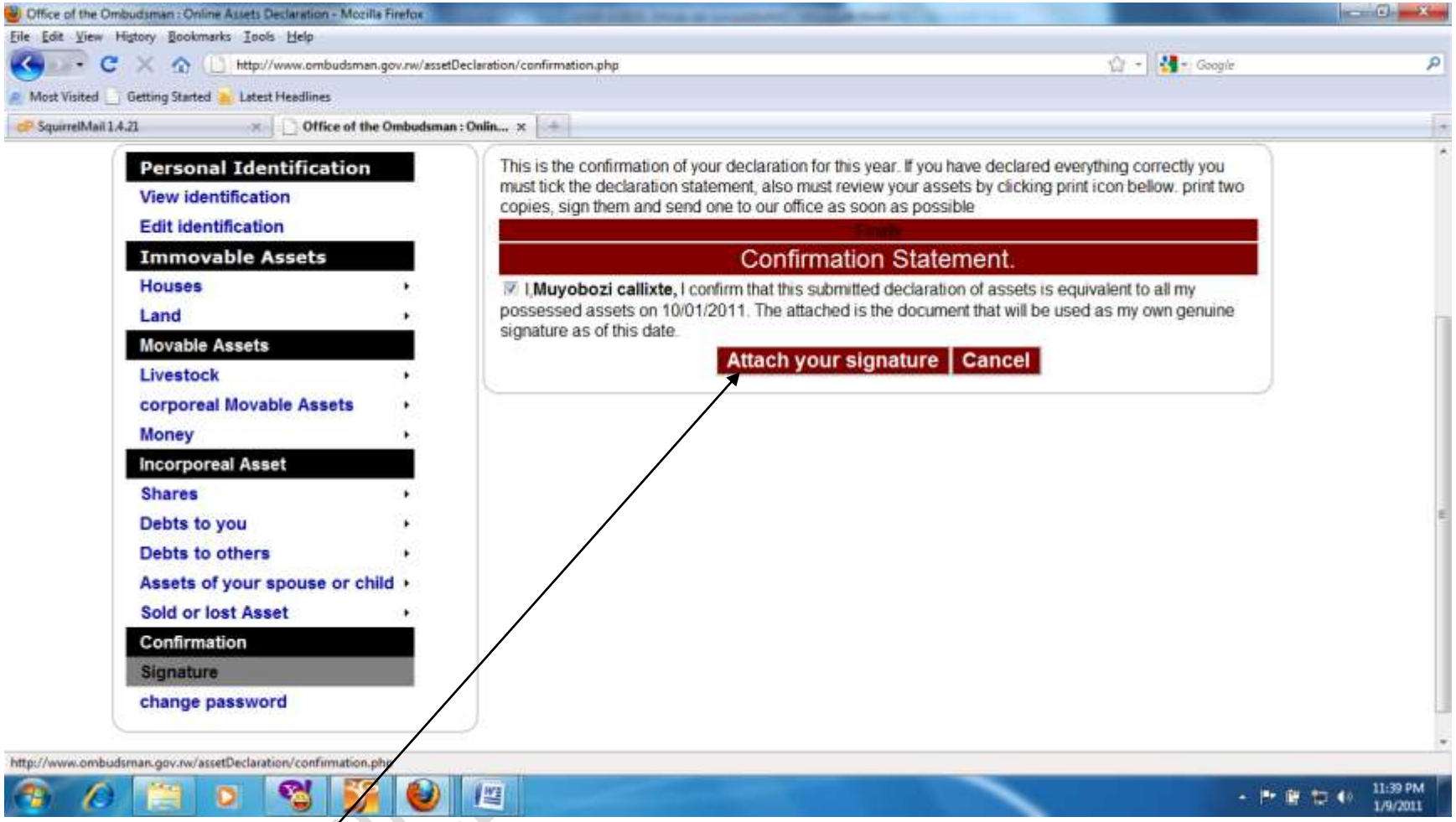


Once you have entered your account you can again change the password.

ATTACHING YOUR SIGANATURE

Once you have completed writing all the requested information about your faithful declaration, next is to attach you signature for comfirmation. To do this just click on "Signature" and you will get the following page:

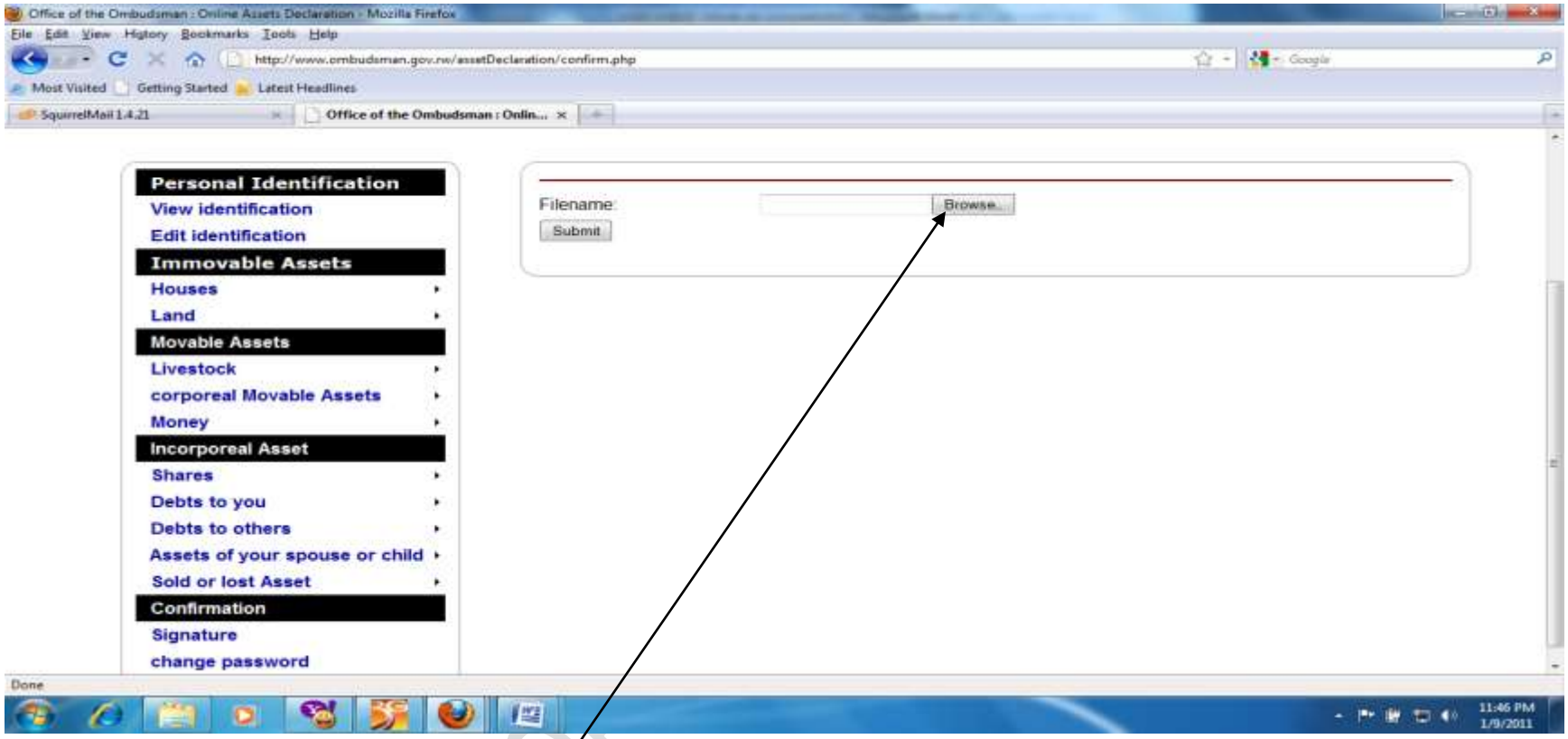
OFFICE OF THE OMBUDSMAN


Office of the Ombudsman : Online Assets Declaration - Mozilla Firefox
File Edit View History Bookmarks Tools Help
http://www.ombudsman.gov.rw/assetDeclaration/confirmation.php
Most Visited Getting Started Latest Headlines
SquirrelMail 1.4.21
Office of the Ombudsman : Onlin...
Personal Identification
View identification
Edit identification
Immovable Assets
Houses
Land
Movable Assets
Livestock
corporeal Movable Assets
Money
Incorporeal Asset
Shares
Debts to you
Debts to others
Assets of your spouse or child
Sold or lost Asset
Confirmation
Signature
change password
This is the confirmation of your declaration for this year. If you have declared everything correctly you must tick the declaration statement, also must review your assets by clicking print icon bellow. print two copies, sign them and send one to our office as soon as possible
Confirmation Statement.
I,Muyobozi callixte, I confirm that this submitted declaration of assets is equivalent to all my possessed assets on 10/01/2011. The attached is the document that will be used as my own genuine signature as of this date.
Attach your signature
Cancel
http://www.ombudsman.gov.rw/assetDeclaration/confirmation.php
11:39 PM
1/9/2011

Click on "Attach your signature"

You will then get this page

OFFICIAL

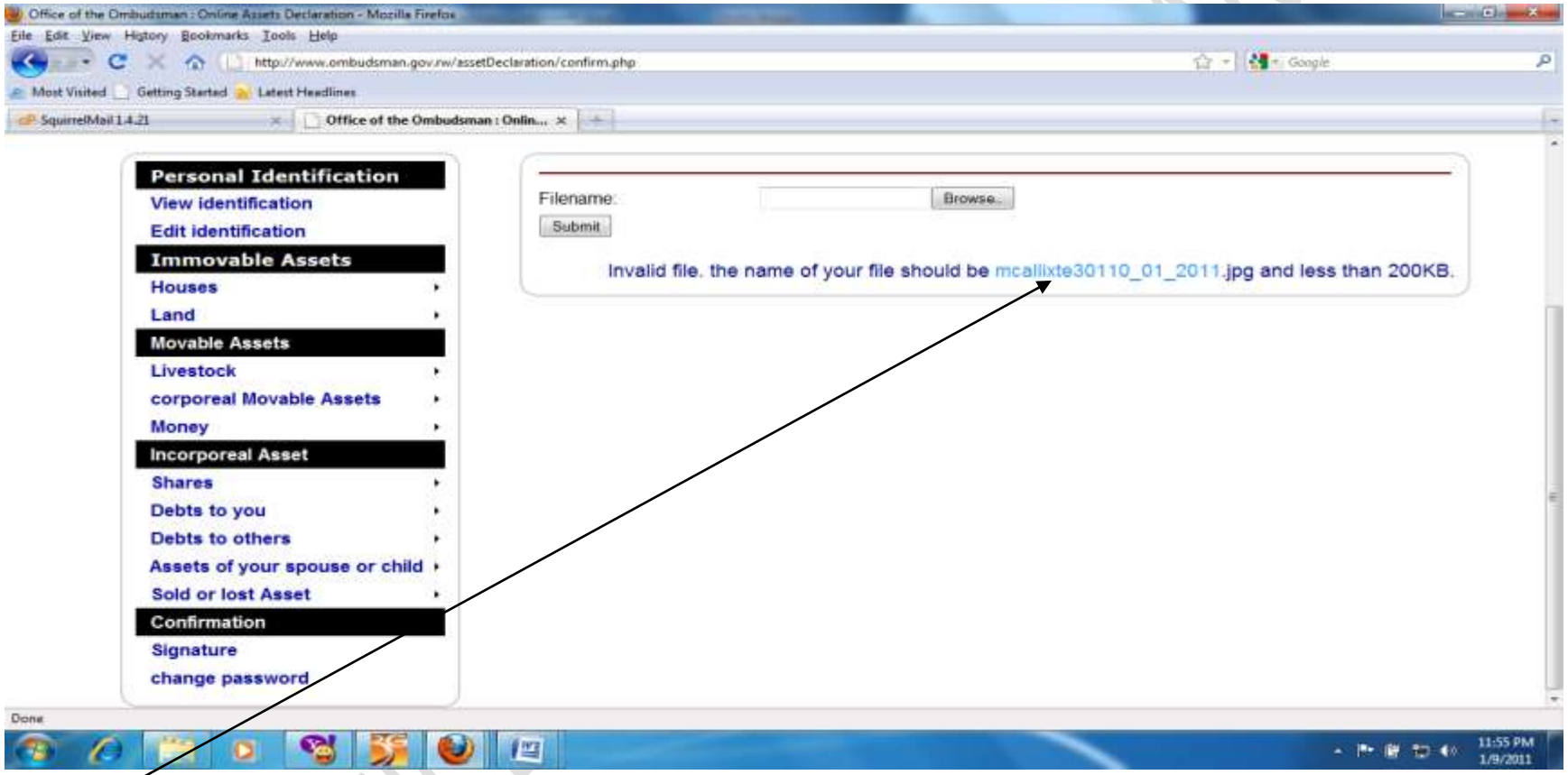


to browse your scanned signature .so Click on Browse and browse the JPEG file of your signature.

The name of your signature should be your username+ the actual date.For example: cmuyobozi53006_01_2011

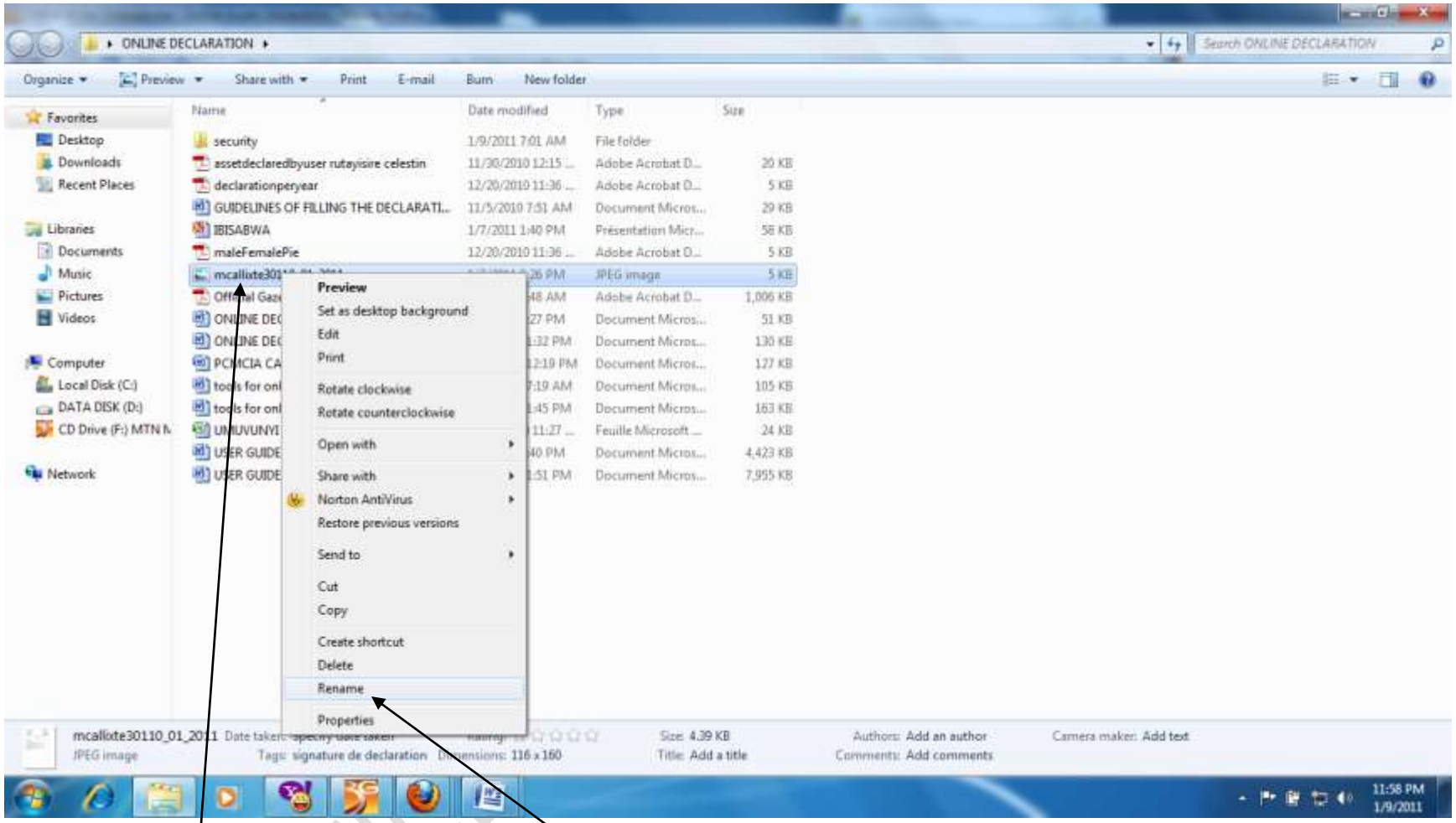
OFFICE OF

Click on submit so that the system gives the correct name to give to your signature. You will get this message



Now copy that name that the system suggests and rename your signature

OFFICIAL



To rename the signature :Right click on it then select "Rename" as indicated above and paste mcallixte30110_01_2011 as per the system to accept your signature.

Now browse again the correct renamed signature ,then click on submit again.

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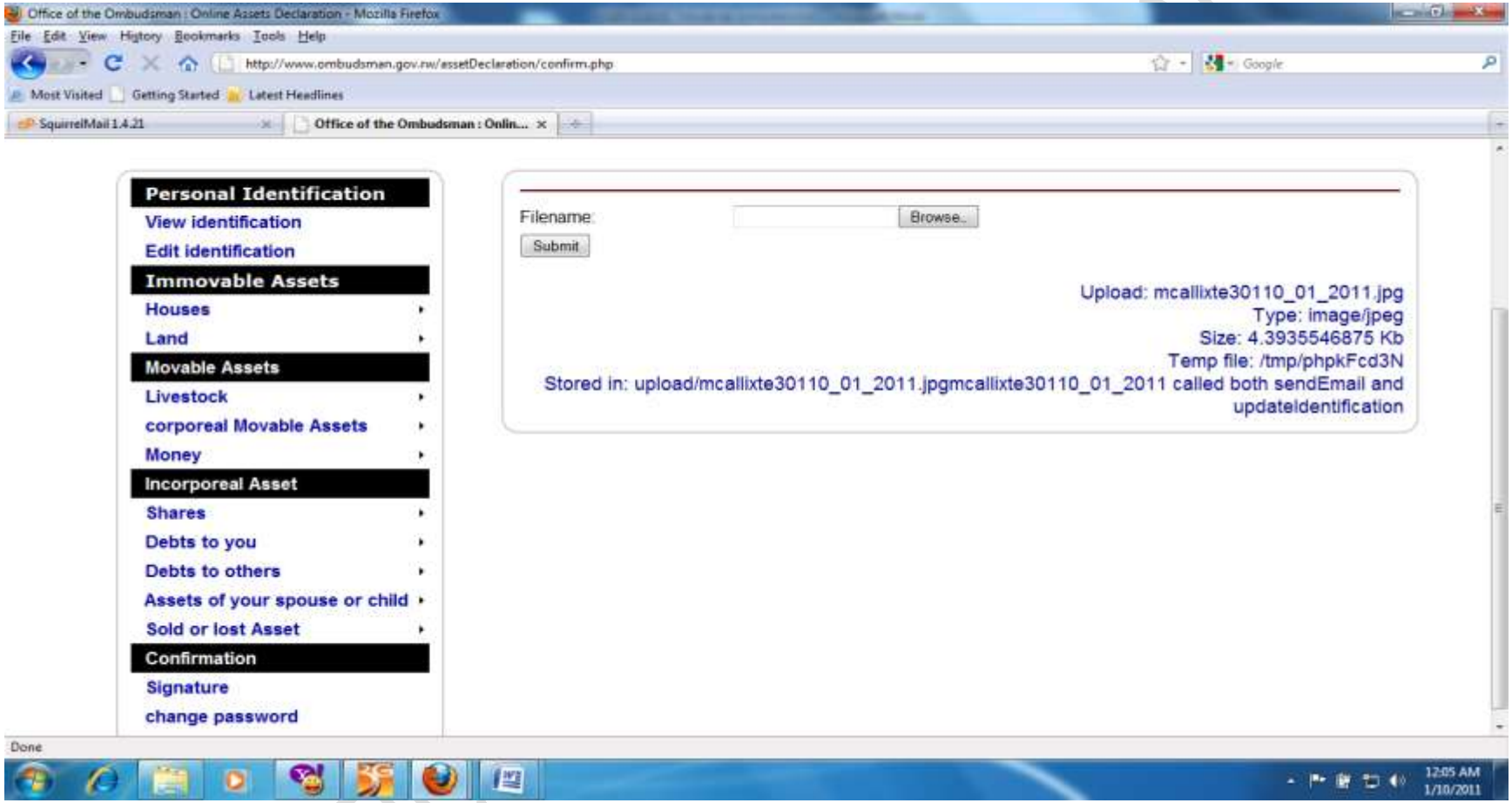
The signature will be uploaded and you will get this page:



Now the declaration is complete.

NB: Once you have submitted your declaration your account is closed automatically. Therefore you cannot login again once you logout.

RECEIPTION ACKNOWLEDGEMENT

After the submission of your declaration the system sends an acknowledgement message to your email like this:

If you need to do a second declaration within one year, just click on "request for second Declaration button" and type in the required information so that you can send your request to the Ombudsman who is the only person to approve your request.

Office of the Ombudsman : Online Assets Declaration - Mozilla Firefox
File Edit View History Bookmarks Tools Help
http://www.ombudsman.gov.rw/assetDeclaration/index.php
Most Visited Getting Started Latest Headlines
SquirrelMail 1.4.21
SquirrelMail 1.4.21
Office of the Ombudsman : Onlin...
Login
Abapolisi kimwe n'abandi nabo bagaraza imitun
User Login
Please input your login information below to open your declaration.
User name:
Password:
Login
Request second declaration?
Forgot your Password?
Create Account
If you are new to our application and do not already have a username, please click on the button below to register for a new account.
Create Account
Security information
Done
12:35 AM
1/10/2011

For support use the email: support@ombudsman.gov.rw

THANK YOU

BP 6269 KIGALI, Tél (250)252 587308/09, Fax 252587182,Toll Free :199
Website www.ombudsman.gov.rw .
Email : ombudsinfo@ombudsman.gov.rw.